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22	California corporation; DANIEL DOE, HANNAH DOE, BENJAMIN DOE,	COMPLAINT FOR INJUNCTIVE AND DECLARATORY RELIEF	
23	JESSICA DOE, ANTHONY DOE, NICHOLAS DOE, FELIZA DOE, and	CLASS ACTION	
24	JAQUELINE DOÉ, individually and on behalf of all others similarly situated,		
25	Plaintiffs,		
26	v.		
27 28	CHAD WOLF, Acting Secretary, Departm of Homeland Security, in his official capacity; U.S. DEPARTMENT OF	ent	
_	capacity; U.S. DEPARTMENT OF	I	

1 2 3 4 5 6 7 8	MORGAN, Acting Commissioner, U.S. Customs and Border Protection, in his official capacity; WILLIAM A. FERRARA, Executive Assistant Commissioner, Office of Field Operations, U.S. Customs and Border Protection, in his official capacity; RODNEY S. SCOTT, Chief of U.S. Border Patrol, U.S. Customs and Border Protection, in his official capacity; U.S. CUSTOMS AND BORDER PROTECTION; TONY H. PHAM, Acting Director, U.S. Immigration and Customs Enforcement, in his official capacity; U.S. IMMIGRATION AND	
9	Defendants.	
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the government has

- 1. Since January 2019, the government has trapped over 60,000 individuals seeking asylum, including the Individual Plaintiffs in this case, in life-threatening conditions in Mexico under the Migrant Protection Protocols ("MPP" or "Protocols"). These individuals suffered harm in their home countries, survived harrowing journeys, and sought protection in the United States, only to be sent back to dangerous Mexican border towns to await immigration court hearings that may never happen.
- 2. When former Secretary of the Department of Homeland Security (DHS) Kirstjen Nielsen announced the Protocols in December 2018, she stated that they would expedite the adjudication of meritorious asylum claims. In reality, the Protocols have functioned to deport nearly every individual subjected to them. Their ruthless effectiveness in this regard—as evidenced by the 98 percent deportation rate for affected individuals over twenty months—is consistent with their Orwellian name.
- 3. To achieve their everyone-is-deported objective, Defendants have adopted a multi-pronged approach. First, through MPP's "Return Policy," which forces asylum seekers to live indefinitely under perilous conditions in Mexico, Defendants jeopardize Individual Plaintiffs' personal safety and prevent them from being able to fulfill basic human needs. The Return Policy also thereby deprives asylum seekers of access to the information and tools necessary to defend against refoulement and to meaningfully present their asylum claims.
- 4. Second, the Protocols' "Deprivation of Counsel" Policy has obstructed legal representation for nearly 93 percent of impacted individuals. Under that policy, Defendants limit attorney-client consultations occurring in the United States for the relatively few individuals subject to the Protocols who have legal representation to an illusory one-hour window before a scheduled hearing, without any assurance of or mechanism for confidentiality. In practice, legal representatives rarely, if ever, have even a full hour to meet with their clients. Individuals without representation, including Plaintiffs Anthony Doe, Hannah Doe, and Jaqueline Doe, are left to navigate the

complexities of U.S. asylum law, including the ever-changing, logistically complicated Protocols, on their own.

- 5. Even though Defendants are required to provide asylum seekers in MPP with a list of free or low-cost legal service providers, the list that the government provides consists primarily of organizations that do not provide representation to asylum seekers trapped in Mexico. And Defendants continually have thwarted the efforts of the few legal service providers whose mission includes representing individuals subject to the Protocols—including Plaintiffs Immigrant Defenders Law Center and Jewish Family Service of San Diego—to screen, advise, represent, or otherwise assist individuals subject to the Protocols.
- 6. Defendants have acknowledged the importance of legal representation for individuals subject to the Protocols but have refused to facilitate access to such representation. For example, a February 2019 memorandum from U.S. Immigration and Customs Enforcement ("ICE") states that asylum seekers subject to the Protocols must be allowed enough time before an immigration hearing to permit an in-person meeting with their legal representatives. On January 14, 2020, DHS component agencies recommended that individuals in MPP have access to counsel but failed to identify any concrete steps. And on March 23, 2020, Defendants issued a joint statement reaffirming that they are "deeply committed to ensuring that individuals 'have their day in court.'" To date, however, that commitment has been honored only in its breach.
- 7. Third, the Protocols' "Presentation Requirement," ordering individuals subjected to MPP to present at a port of entry as the only means to access the U.S. asylum system, effectively confines Individual Plaintiffs to extreme danger zones, where they are vulnerable to assault, robbery, rape, kidnapping, and other harm at the hands of cartels, gang members, and Mexican officials, and deprives them of access to their basic needs.

- 8. On July 17, 2020, MPP hearings were suspended indefinitely, leaving Individual Plaintiffs trapped in Mexico and Organizational Plaintiffs without any mechanism to access their clients or provide services. Although DHS regulations dictate that individuals subject to the Protocols "shall be considered detained" for their removal proceedings, the suspension of their hearings contrasts sharply with the ongoing proceedings for individuals detained in the United States.
- 9. In February 2020, the U.S. Court of Appeals for the Ninth Circuit affirmed a preliminary injunction setting aside the Protocols because they are statutorily unauthorized. *Innovation Law Lab v. Wolf*, 951 F.3d 1073, 1084 (9th Cir. 2020). The U.S. Supreme Court initially stayed the injunction pending the disposition of a petition for a writ of certiorari, 140 S. Ct. 1564 (2020), which was later granted, S. Ct. (Oct. 19, 2020). The stay remains in place pending review of the certiorari petition by the Supreme Court. In the meantime, Individual Plaintiffs face a stark choice: flee Mexico and abandon their asylum claims, or continue to struggle to survive in the hope that the U.S. government may one day restore their right to seek protection in the United States.
- 10. Through this lawsuit, Plaintiffs seek to enjoin Defendants from continuing to implement the Return Policy, the Deprivation of Counsel Policy, and the Presentation Requirement as applied to the Plaintiffs; facilitate the return of Individual Plaintiffs to the United States, with appropriate precautionary public health measures, to pursue their asylum claims and other relief from inside the country; allow Organizational Plaintiffs to effectively fulfill their missions of providing legal assistance to asylum seekers; and otherwise ensure meaningful access to the U.S. asylum system.

JURISDICTION AND VENUE

11. This case arises under the First and Fifth Amendments to the U.S. Constitution; the Immigration and Nationality Act of 1952 ("INA"), 8 U.S.C. § 1101 *et seq.*; the Administrative Procedure Act ("APA"), 5 U.S.C. § 701 *et seq.*; and the

Convention Against Torture ("CAT"), which was ratified through the Foreign Affairs Reform and Restructuring Act of 1998 ("FARRA"), Pub. L. No. 105-277, div. G, Title XXII, § 2242, 112 Stat. 2681-822 (1998) (codified as Note to 8 U.S.C. § 1231).

- 12. This Court has subject matter jurisdiction under 28 U.S.C. § 1331 (federal question), and § 1346 (United States as defendant). Defendants have waived sovereign immunity with respect to the claims alleged in this case. 5 U.S.C. § 702. This Court has jurisdiction to enter declaratory and injunctive relief under 28 U.S.C. §§ 2201 and 2202.
- 13. Venue is proper under 28 U.S.C. § 1391(e)(1) because Defendants are agencies or officers of the United States acting in their official capacity, and one of the Plaintiff organizations has its principal residence in this district.

PARTIES

A. Plaintiffs

- 14. **Plaintiff Daniel Doe**, a citizen of Guatemala, suffered harm and fled to the United States to seek asylum. Daniel crossed the U.S.–Mexico border with his daughter on June 12, 2019, was apprehended shortly thereafter, and was returned to Mexico under the Protocols. Daniel is currently trapped by DHS in Tijuana, Mexico. If returned to the United States, Daniel would reside in Los Angeles, California with his cousin.
- 15. **Plaintiff Hannah Doe**, a citizen of Venezuela, suffered harm and fled to the United States to seek asylum. She presented at the San Ysidro port of entry on October 26, 2019 and was returned to Mexico on October 31, 2019. Hannah is currently trapped by DHS in Tijuana, Mexico. If returned to the United States, Hannah would reside in Florida with her husband.
- 16. **Plaintiffs Jessica Doe and Benjamin Doe**, citizens of Honduras, suffered harm and fled to the United States to seek asylum. Jessica and her husband Benjamin crossed the U.S.–Mexico border on October 7, 2019, were apprehended shortly thereafter, and were returned to Mexico under the Protocols around October

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9, 2019. Jessica and Benjamin are currently trapped by DHS in Tijuana, Mexico with their three minor children. If returned to the United States, Jessica, Benjamin, and their children would reside in Georgia with Benjamin's aunt.

- 17. **Plaintiff Anthony Doe,** a citizen of Cuba, suffered harm and fled to the United States to seek asylum. He crossed the U.S.-Mexico border on September 19, 2019, was apprehended, and was returned to Mexico under the Protocols two or three days later. Anthony is currently trapped by DHS in Tijuana, Mexico. If returned to the United States, Anthony would reside in Florida with a friend.
- 18. **Plaintiff Nicholas Doe**, a citizen of Nicaragua, suffered harm and fled to the United States to seek asylum. He crossed the U.S.-Mexico border on March 6, 2020, was apprehended, and was returned to Mexico under the Protocols. Nicholas is currently trapped by DHS in Rosarito, Mexico. If returned to the United States, Nicholas would reside in California with his aunt.
- 19. **Plaintiff Feliza Doe**, a citizen of Guatemala, suffered harm and fled to the United States with her three children to seek asylum. She crossed the U.S.– Mexico border on November 23, 2019, was apprehended, and was returned to Mexico under the Protocols. Feliza is currently trapped by DHS in Mexicali, Mexico. If returned to the United States, Feliza and her children would reside in Florida with her cousin.
- 20. **Plaintiff Jaqueline Doe**, a citizen of Honduras, suffered harm and fled to the United States to seek asylum. She crossed the U.S.-Mexico border on July 4, 2019, was apprehended, and was returned to Mexico under the Protocols three days later. Jaqueline is currently trapped by DHS in Tijuana, Mexico. If returned to the United States, Jaqueline would reside in New Jersey with her mother.
- 21. **Plaintiff Immigrant Defenders Law Center ("ImmDef")** is a nonprofit organization incorporated in California and based in Los Angeles, with additional offices in Riverside, San Diego, and Santa Ana, California, that serves immigrants and refugees throughout Southern California. ImmDef's mission is to provide

universal representation so that no immigrant is forced to face removal proceedings without an attorney or accredited representative. To achieve its mission, ImmDef manages several programs, including the Children's Representation Program; the National Qualified Representative Program; the Family Unity Project; Local Funding Initiatives to provide removal defense in Los Angeles, Santa Ana, Long Beach, and the Inland Empire; and the Cross-Border Initiative. The Cross-Border Initiative, which was established in response to MPP, provides direct representation, pro se assistance, Know Your Rights presentations, and other support to individuals subject to MPP whose cases are pending before the San Diego immigration court.

22. Plaintiff Jewish Family Service of San Diego ("Jewish Family Service") is a nonprofit organization incorporated in California and based in San Diego. The mission of Jewish Family Service's Immigration Services Department is to provide holistic, culturally competent, trauma-informed, quality legal and other supportive services to the immigrant community in San Diego and Imperial Counties. Since early 2019, Jewish Family Service has provided legal and other services to individuals subject to MPP. To achieve its mission, Jewish Family Service manages several programs, including a Removal Defense Program, an Affirmative Services Program, and a Higher Education and Legal Services Program. Jewish Family Service also participates in and manages the San Diego Rapid Response Network ("Rapid Response Network"), which was formed in December 2017 to ensure that all detained noncitizens within San Diego County have access to legal consultations. Through the Rapid Response Network, Jewish Family Service operates the Migrant Family Shelter, which provides critical humanitarian assistance to asylum-seeking individuals and families released from detention.

B. Defendants

- 23. Defendant Chad Wolf is the person performing the duties of Acting Secretary of Homeland Security.¹ He directs each of the components within DHS, including those responsible for enforcing U.S. immigration laws, and bears ultimate responsibility for administering the immigration laws pursuant to 8 U.S.C. § 1103. Acting Secretary Wolf oversees MPP. He is sued in his official capacity.
- 24. Defendant DHS is a cabinet-level department of the U.S. government. Its components include U.S. Citizenship and Immigration Services ("USCIS"), U.S. Customs and Border Protection ("CBP"), and ICE.
- 25. Defendant Mark A. Morgan is the Acting Commissioner of CBP. CBP is responsible for the apprehension, detention, and processing of individuals seeking asylum at or near the border, including individuals subject to MPP. He is sued in his official capacity.
- 26. Defendant William A. Ferrara is the Executive Assistant Commissioner of CBP's Office of Field Operations ("OFO"). OFO is the largest component of CBP and is responsible for border security, including immigration and travel through U.S. ports of entry. Since August 30, 2020, Defendant Ferrara has had responsibility for implementing MPP. He is sued in his official capacity.
- 27. Defendant Rodney S. Scott is the Chief of U.S. Border Patrol. Border Patrol is responsible for enforcing immigration laws between ports of entry. Since February 2, 2020, Defendant Scott has had responsibility for detecting, interdicting, and apprehending individuals who attempt to enter the United States between ports of entry, including those who are ultimately subject to the Protocols.

¹ In August 2020, the U.S. Government Accountability Office issued a decision holding unlawful the appointments of Chad Wolf to the position of Acting Secretary of Homeland Security and Ken Cuccinelli to the position of Deputy Director of U.S. Citizenship and Immigration Services. *See* U.S. Government Accountability Office Decision on the Legality of Service of Acting Secretary of Homeland Security and Service of Senior Official Performing the Duties of Deputy Secretary of Homeland Security (Aug. 14, 2020), *available at* https://bit.ly/31GcJi0.

- 28. Defendant CBP is the component of DHS that is responsible for the initial processing and detention of noncitizens who are apprehended at or between U.S. ports of entry.
- 29. Defendant Tony H. Pham is the Acting Director of ICE. After individuals subject to MPP are processed by CBP on the day of their hearings, they are transferred to ICE custody for transport to and from immigration court. Acting Director Pham is sued in his official capacity.
- 30. Defendant ICE is the component of DHS that is responsible for overseeing immigration detention and carrying out removal orders.

FACTUAL ALLEGATIONS

I. THE U.S. ASYLUM SYSTEM BEFORE THE PROTOCOLS

- A. The Right to Apply for Asylum and Nondiscriminatory Treatment
- 31. The Refugee Act of 1980, the cornerstone of the U.S. asylum system, provides a right to apply for asylum to individuals seeking safe haven in the United States. The purpose of the Refugee Act is to enforce the "historic policy of the United States to respond to the urgent needs of persons subject to persecution in their homelands." Refugee Act of 1980, § 101(a), Pub. L. No. 96-212, 94 Stat. 102 (1980).
- 32. The "motivation for the enactment of the Refugee Act" was the United Nations Protocol Relating to the Status of Refugees, "to which the United States had been bound since 1968." *INS v. Cardoza-Fonseca*, 480 U.S. 421, 424, 432-33 (1987). The Refugee Act reflects a legislative purpose "to give 'statutory meaning to our national commitment to human rights and humanitarian concerns." *Duran v. INS*, 756 F.2d 1338, 1340 n.2 (9th Cir. 1985).
- 33. The Refugee Act established the right to apply for asylum in the United States and defines the standards for granting asylum. It is codified in various sections of the INA.
- 34. The INA gives the Attorney General or the Secretary of Homeland Security discretion to grant asylum to noncitizens who satisfy the definition of

"refugee." Under that definition, individuals generally are eligible for asylum if they have experienced past persecution or have a well-founded fear of future persecution on account of race, religion, nationality, membership in a particular social group, or political opinion and if they are unable or unwilling to return to and avail themselves of the protection of their country of origin because of that persecution or fear. 8 U.S.C. § 1101(a)(42)(A).

- 35. Although a grant of asylum may be discretionary, the right to apply for asylum is not. The Refugee Act broadly affords a right to apply for asylum to any noncitizen "who is physically present in the United States or who arrives in the United States," "whether or not at a designated port of arrival. . . ." 8 U.S.C. § 1158(a)(1).
- 36. The Refugee Act's right to apply for asylum is limited by only three statutory provisions. First, the U.S. government may under certain circumstances require noncitizens to pass a threshold screening interview, known as a credible fear interview, before they can apply for asylum and other forms of relief. 8 U.S.C. § 1225(b). Second, a noncitizen's right to apply for asylum can be lost over time, because of passage through a designated safe third country, or because the right has already been exercised. 8 U.S.C. § 1158(a)(2). Third, the right may not apply to those who return to the United States after they previously have been ordered removed. 8 U.S.C. § 1231(a)(5).
- 37. Because of the life-or-death stakes, the statutory right to apply for asylum is robust. The right necessarily includes the right to counsel, at no expense to the government, *see* 8 U.S.C. § 1229a(b)(4)(A), § 1362, the right to notice of the right to counsel, *see* 8 U.S.C. § 1158(d)(4), and the right to access information in support of an application, *see* § 1158(b)(1)(B) (placing the burden on the applicant to present evidence to establish eligibility).
- 38. The right to apply for asylum also includes the right to uniform treatment by the U.S. government. Through the Refugee Act, the U.S. Government must "establish a uniform procedure for passing upon an asylum application." S. Rep. No.

256, 96th Cong., 2d Sess. (1980), reprinted in 1980 U.S.C.C.A.N. 141, 149; see also Orantes-Hernandez v. Smith, 541 F. Supp. 351, 375 (C.D. Cal. 1982) (acknowledging the emphasis that Congress placed on the uniform, nondiscriminatory treatment of refugees).

- 39. Consistent with the Refugee Protocol, the INA further provides that noncitizens who are not eligible for asylum are also protected from return to a country where it is more likely than not that their "life or freedom would be threatened . . . because of [their] race, religion, nationality, membership in a particular social group, or political opinion." 8 U.S.C. § 1231(b)(3)(A).
- 40. Noncitizens also may not be returned to a country where they are more likely than not to be tortured. 8 C.F.R. §§ 1208.16-1208.19.

B. The Right to Access Counsel for the Purpose of Applying for Asylum

- 41. Both the INA and the Fifth Amendment guarantee noncitizens seeking asylum the right to meaningfully access counsel at no expense to the government. *See, e.g., Biwot v. Gonzales*, 403 F.3d 1094, 1098 (9th Cir. 2005) ("The right to counsel in immigration proceedings is rooted in the Due Process Clause and codified [in the INA.]"); 8 U.S.C. § 1362 (providing right to counsel in removal proceedings); 8 U.S.C. § 1229a(b)(4)(A) (same); 8 U.S.C. § 1158(d)(4) (referring to right to counsel for applying for asylum); *see also Torres v. U.S. Dep't of Homeland Sec.*, 411 F. Supp. 3d 1036, 1061 (C.D. Cal. 2019) ("[T]he right to counsel codified in the INA extends beyond the removal proceeding itself.").
- 42. Because asylum law is complex and the stakes involve life or death, legal services organizations, including Organizational Plaintiffs, play a particularly important role in assisting persons fleeing persecution who are seeking asylum. The burden of proof on applicants is high in asylum proceedings, where the central focus is whether the applicant has demonstrated that she fits the definition of a "refugee" and is otherwise eligible for asylum.

- 43. Asylum applications require detailed, fact-specific submissions containing evidence related to a noncitizen's fear of persecution and evidence showing the noncitizen's fear is objectively reasonable. Legal service providers, including Organizational Plaintiffs, must allow time for relationship-building so that their clients trust them enough to share sensitive past experiences. For clients suffering the effects of severe trauma, Organizational Plaintiffs must provide additional time and resources to build these relationships. To obtain necessary evidence, Organizational Plaintiffs often must engage experts from the United States or abroad to review the facts of an applicant's case and provide expert testimony regarding country conditions. Organizational Plaintiffs may need to seek testimony from expert medical or mental health professionals to corroborate the injuries of a client who has survived past persecution. In each case, Organizational Plaintiffs must coordinate all these pieces while also ensuring that they are zealously representing their clients by developing rigorous legal arguments, submitting legal briefs, and complying with complex procedures.
- 44. Access to legal representation in the asylum process is particularly critical in light of the complicated factual and legal questions that individuals who have experienced persecution or trauma must recount and address. And for persons in government custody, the government must affirmatively put in place policies and procedures that secure meaningful access to counsel. *Arroyo v. U.S. Dep't of Homeland Sec.*, No. SACV-19-815 JGB (SHKx), 2019 WL 2912848, at *17 (C.D. Cal. June 20, 2019) (finding telephonic access to attorneys insufficient as "a healthy counsel relationship in the immigration context requires confidential in-person visitation, especially where an immigrant must be forthcoming about sensitive matters such as past trauma, mental health issues, and criminal history").
- 45. Legal representation in immigration proceedings has a strong determinative effect on noncitizens' ability to obtain relief and remain in the United States. Represented noncitizens detained in the United States are over ten times more

likely to succeed in their immigration cases than those who appear pro se. Non-detained noncitizens who are represented by counsel are over five times more likely to succeed in their cases than those who appear pro se.² Before Defendants implemented the Protocols, the statutory and constitutional rights to apply for asylum, which necessarily include the right to access counsel for this purpose, were effectuated by providing affected noncitizens with certain other rights or access to certain benefits. Those other statutory and regulatory rights and benefits included:

- (a) Access to law libraries, legal materials, and legal reference materials on a reliable and consistent basis. Even for individuals in ICE detention, applicable standards were intended to afford such access, although they are not always honored. *See* Performance-Based National Detention Standards (PBNDS) (rev. 2016), at 6.3, *available at* https://bit.ly/2HBW2gG, (providing regular access for noncitizens in detention to law libraries and legal materials).
- (b) Access to legal presentations and individual counseling about their cases. For example, Los Angeles County's Office of Immigrant Affairs provides resources on immigrant rights, legal self-help, and workshops for individual counseling, as do other Los Angeles-based publicly funded entities. Even for individuals in ICE detention, applicable standards describe the same. *See* PBNDS, at 6.4 (providing noncitizens in detention with access to presentations on U.S. immigration law and procedures as well as individual counseling after a group presentation to discuss cases).
- (c) Access to immigration attorneys, accredited representatives, and nongovernmental organizations (NGOs) registered to provide asylum support in the United States. There are more than 60 different organizations in Los Angeles and San Diego Counties, all of which are recognized under 8 C.F.R.

² Ingrid V. Eagly & Steven Shafer, *A National Study of Access to Counsel in Immigration Court*, 164 U. Penn. L. Rev. 1, 9, 49 (2015), available at https://bit.ly/3osTJgL.

- § 1292.11 as immigrant legal service organizations. Currently, there are more than 1400 immigration attorneys and more than 100 accredited representatives who can appear on behalf of noncitizens in immigration court in these jurisdictions.
- (d) Access to a List of Pro Bono Legal Service Providers, maintained by the Executive Office for Immigration Review (EOIR), which must "be provided to individuals in removal and other proceedings before an immigration court." 8 U.S.C. § 1158(d)(4)(B); 8 C.F.R. § 1003.61(b); see also 8 C.F.R. § 1240.10(a)(2) (noting obligation of immigration judges to advise individuals of availability of pro bono legal service providers). The list includes contact information for six organizations that represent individuals in the San Diego Immigration Court and nine organizations that represent individuals in the Los Angeles Immigration Court. Individuals seeking asylum who are not detained may make local calls to legal service providers on EOIR's list. In the detained setting, individuals generally can reach those on the EOIR list by making a free call. See PBNDS, at 5.6(II)(7), (V)(E) (referring to detainees' right to make unlimited free calls to pro bono legal service providers on EOIR list).
- (e) Access to local state-funded nonprofits and community-based organizations in California that offer services—including for food, housing, and medical care—to individuals seeking asylum in the San Diego and Los Angeles immigration courts.
- 46. With access to the above-described statutory and regulatory rights and benefits, which are intended to protect and effectuate the right to apply for asylum in the United States, EOIR records reflect that over 70 percent of non-MPP individuals appearing in the San Diego Immigration Court for asylum proceedings are

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represented.³ In the Los Angeles Immigration Court, EOIR records place this number at nearly 80 percent.⁴

47. Regardless of where individuals exercise their right to apply for asylum, their access to this system is intended to be uniform.

CONDITIONS IN MEXICO BEFORE IMPLEMENTATION OF THE II. **PROTOCOLS**

48. When Defendants implemented the Protocols in January 2019, they were aware of the harms that asylum seekers subjected to the Protocols would face. According to the U.S. Department of State Country Reports on Human Rights Practices, "violence against migrants by government officers and organized criminal groups" was one of "[t]he most significant human rights issues" in Mexico.⁵ The State Department likewise has reported for three consecutive years that the dangers that forced many Central American migrants to flee their homes were also present in Mexico, as the presence of Central American gangs has "spread farther into the country and threatened migrants who had fled the same gangs in their home countries."6

³ TRAC, Asylum Decisions by Custody, Representation, Nationality, Location, Month and Year, Outcome and more (Sept. 2020), available at https://bit.ly/2G4neEk (filters set to "Immigration Court," and "Represented"). ⁴ *Id*.

⁵ U.S. Dep't of State, 2017 Country Reports on Human Rights Practices: Mexico at 1 (Apr. 20, 2018) (hereafter "2017 State Dep't Mexico Human Rights Report), available at https://bit.ly/31HD27G; see also U.S. Dep't of State, 2019 Country Reports on Human Right's Practices: Mexico at 18 (Mar. 11, 2020) (hereafter "2019) State Dep't Mexico Human Rights Report"), available at https://bit.ly/35FfmSB and U.S. Dep't of State, 2018 Country Reports on Human Rights Practices: Mexico t 19-20 (Mar. 13, 2019) (hereafter "2018 State Dep't Mexico Human Rights Report"), available at https://bit.ly/3jwz9Z5 (both reports noting "victimization of migrants by criminal groups and in some cases by police, immigration officers, and customs officials" and reported kidnappings and extortion of migrants).

⁶ See 2019 State Dep't Mexico Human Rights Report at 18; 2018 State Dep't Mexico Human Rights Report at 19; 2017 State Dep't Human Rights Report, at 21.

- 49. Before the Protocols, reports by human rights groups warned that "the dangers facing refugees and migrants in Mexico ha[d] escalated" since 2017.⁷ In addition to threats from gangs and other criminal organizations, the Mexican police and armed forces were often implicated in crimes against migrants and operated with impunity. Indeed, "[i]n some regions of Mexico the state ha[d] become so closely identified with criminal gangs and drug cartels that these criminal organizations d[id] not need to corrupt the state—they essentially '[we]re' part of the state."
- 50. Since at least 2017, migrants in Mexico's northern border states have been subject to disappearances, kidnappings, rape, trafficking, extortion, execution, and sexual and labor exploitation by state and non-state actors. Migrants in the immediate vicinity of a port of entry were—and still are—at particular risk of violence and exploitation. Those who seek refuge in shelters may be in particular danger. Some shelters are infiltrated by organized crime; others are sites of vandalism, burglary, threats, and kidnapping.
- 51. Tijuana, where Individual Plaintiffs were returned after being placed in MPP, is among the deadliest cities in the world.⁹ In 2018, Tijuana had its highest number of reported murders, and Baja California, the Mexican state where Tijuana is located, also had the highest number of reported murders.¹⁰ Asylum seekers in Tijuana are often direct targets of violence.

⁷ Human Rights First, *Mexico: Still Not Safe for Refugees & Migrants* (Mar. 23, 2018), *available at* https://bit.ly/3jwxMtw.

⁸ Alberto Díaz-Cayeros, Beatriz Magatoni, and Vidal Romero, *Caught in the Crossfire: The Geography of Extortion and Police Corruption in Mexico*, Stanford Center for International Development, at 3-4 (February 2015), *available at* https://stanford.io/3mo863X.

⁹ Overseas Security Advisory Council, Mexico 2020 Crime & Safety Report: Tijuana (July 29, 2020), *available at* https://bit.ly/31LWIXP.

¹⁰ Wendy Fry, *Drug violence continues to grip Tijuana, with most homicides of any city in Mexico*, The San Diego Union-Tribune (Jan. 6, 2020), *available at* https://bit.ly/3owrG03.

- 52. At the time the Protocols were implemented, President Trump himself acknowledged that Mexico was not a safe place, tweeting on January 31, 2019: "Very sadly, Murder cases in Mexico in 2018 rose 33% from 2017, to 33,341." He stated further that the situation in Mexico is "[w]orse even than Afghanistan."
- 53. Had Defendants considered these conditions, of which they were well aware, before enacting the Protocols, they would have necessarily concluded that the Return Policy, the Deprivation of Counsel Policy, and the Presentation Requirement would jeopardize Individual Plaintiffs' safety and security, obstruct their access to legal representation, interfere with their ability to gather and present evidence, and thereby prevent asylum seekers from meaningfully exercising their right to apply for asylum.

III. IMPLEMENTATION OF THE PROTOCOLS

- 54. On December 20, 2018, former DHS Secretary Kirstjen Nielsen announced the Protocols, characterizing them as an "unprecedented" change to DHS policy. In January 2019, Defendants began implementing the Protocols at the San Ysidro Port of Entry between San Diego, California, and Tijuana, Mexico.¹²
- 55. The purpose of the Protocols was to serve the Administration's broader, publicly proclaimed goal of deterring individuals from seeking access to the U.S. asylum process.
- 56. Several independent but related policies, memoranda, statements of guiding principles, and other announcements comprise the Migrant Protection Protocols, including the Return Policy, the Deprivation of Counsel Policy, and the Presentation Requirement.

¹¹ Donald Trump (@realdonaldtrump), Twitter (Jan. 31, 2019, 12:43 PM), *available at* https://bit.ly/2IYyJOz.

¹² Dep't of Homeland Security, ICE Policy Guidance for Implementation of the Migrant Protection Protocols (Feb. 12, 2019) ("ICE Policy Memorandum"), *available at* https://bit.ly/3e1uM76.

A. The Return Policy

57. Under the Return Policy, DHS forces certain asylum-seeking individuals and families from non-contiguous countries who present themselves at or near the southern U.S. border to return to Mexico for the duration of their immigration proceedings.¹³ The Return Policy provides that individuals subject to the Protocols "receive a specific immigration court hearing date and time" and must wait in Mexico until then.¹⁴ On each of their scheduled immigration court hearing dates, individuals must present themselves at a designated port of entry as early as 3 a.m. so that they may be transported to the immigration court for their hearings.

58. In early February 2019, ICE issued a policy memorandum ("the ICE Policy Memorandum") providing "operational guidance" on how the Return Policy would be implemented. The ICE Policy Memorandum generally explains the manner in which decisions to subject individuals to the Protocols would be made. The memorandum provides, specifically, that "[p]rocessing determinations, including

¹³ Dep't of Homeland Security, Policy Guidance for Implementation of the Migrant

Protection Protocols (Jan. 25, 2019), available at https://bit.ly/3kyjny7; see also Memorandum from Kevin K. McAleenan, Commissioner of U.S. Customs and

Border Protection, Implementation of the Migrant Protection Protocols (Jan. 28, 2019), available at https://bit.ly/3e10Nws ("Section 235(b)(2)(C) of the INA

provides that the Secretary of Homeland Security may return certain applicants for admission to the contiguous country from which they are arriving on land (whether

or not at a designated port of entry) pending removal proceedings under Section 240 of the INA."); Memorandum from Todd A. Hoffman, Executive Director of the

Admissibility and Passenger Programs of the Office of Field Operations of U.S.

Customs and Border Protection, Guidance on Migrant Protection Protocols (Jan. 28, 2019), available at https://bit.ly/3mpLOPv ("Under this implementation of section 235(b)(2)(C), referenced as the Migrant Protection Protocols (MPP), DHS is

authorized to return certain applicants for admission who arrive via land at the San

Ysidro Port of Entry, and who are subject to removal proceedings under Section 240 of the INA, to Mexico pending removal proceedings."); Enforcement Programs

Division, Guiding Principles for Migrant Protection Protocols (Jan. 28, 2019), available at https://bit.ly/3jylYHb ("To implement the MPP, aliens arriving from

Mexico who are amenable to the process (see below), and who in an exercise of

discretion the officer determines should be subject to the MPP process, will be issued an Notice to Appear (NTA) and placed into Section 240 removal proceedings. They

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¹⁴ See Enforcement Programs Division, Guiding Principles for Migrant Protection Protocols (Jan. 28, 2019), available at https://bit.ly/3mkkB0o.

will then be transferred to await proceedings in Mexico.").

whether to place an alien into [expedited removal] or INA section 240 proceedings (and, as applicable, to return an alien placed into INA section 240 proceedings to Mexico under INA section 235(b)(2)(C) as part of MPP), or to apply another processing disposition, will be made by [CBP], in CBP's enforcement discretion." The memorandum further provides that individuals subjected to the Protocols will be transported by ICE Enforcement and Removal Operations (ERO) "from the designated port of entry to the court facility for the scheduled removal hearings before an immigration judge and back to the port of entry for return to Mexico by CBP after such hearings."

- 59. Whether individuals subject to the Protocols present themselves at a port of entry or are apprehended by CBP after entering the United States, they are in DHS's actual, physical custody from the time they are initially processed until they are returned to Mexico. Each time individuals present themselves at a port of entry, they are again placed in the actual, physical custody of DHS. After their hearings in immigration court—except in cases where there is a decision on the merits or the case is terminated—ICE transports them back to the port of entry, where CBP resumes custody and returns them to Mexico. Throughout this time, they remain in DHS's physical custody and control.
- 60. The government considers individuals subject to MPP to be in custody for the duration of their placement in Mexico. DHS regulations provide that individuals subject to MPP "shall be considered detained for a proceeding within the meaning of section 235(b) of the [Immigration and Nationality] Act and may be ordered removed in absentia by an immigration judge if the alien fails to appear for the hearing." 8 C.F.R. § 235.3(d). In at least one case, DHS expressly conceded that the MPP respondent was in the constructive custody of DHS for the purposes of a bond request. Moreover, Senior Official Performing the Duties of the Deputy

¹⁵ DHS Mem. for Field Office Directors, Enforcement & Removal Op., *Migrant Protection Protocols Guidance* at 2-3 (Feb. 12, 2019) ("Field Office Memo"), *available at* https://bit.ly/3kxXZc.

Secretary of Homeland Security Ken Cuccinelli has stated that individuals in MPP "are essentially on what we call a 'detained docket'—it means they are not going to be released until their case is heard. And so they're waiting in Mexico"¹⁶

- 61. In many respects, individuals trapped in Mexico under MPP are treated like those detained inside the United States. DHS officers accompany all individuals who are detained inside the United States and those subject to MPP, but never non-detained individuals, during their immigration proceedings. DHS controls where these individuals sit, to whom they may speak, and when they may sit, stand, or use the restroom. DHS additionally restricts the items that individuals detained in the United States and those in MPP proceedings may bring with them to court.
- 62. Individuals who are subject to MPP also face similar barriers to detained individuals when communicating with attorneys. Detained individuals and those subject to MPP are unable to travel outside of their area of confinement in order to meet with their attorneys; they lack access to confidential spaces; they have limited means of communicating with their attorneys outside of face-to-face meetings; and they have limited ability to gather and share evidence with their attorneys.
- 63. The Protocols cause asylum-seekers to be trapped in life-threatening conditions in Mexico. Although the Protocols purport to protect against refoulement, both the applicable process and standard are inadequate to achieve this goal.
- 64. If an individual affirmatively expresses a fear of return to Mexico, the individual receives a nonrefoulement interview, often telephonically, with a USCIS asylum officer. In the interview, the individual must prove—without any ability to present evidence or witness testimony—that it is more likely than not she will be persecuted or tortured if returned to Mexico.
- 65. The asylum officer's determination is reviewed only by a supervisor; no other review is available. Asylum officers have reported that positive determinations

¹⁶ Interview with Acting Deputy Secretary of Homeland Security Ken Cuccinelli, "Securing the Southern Border," *FOX News* at 3:00–3:30 (Nov. 24, 2019), *available at* https://bit.ly/2TF3fPT.

in these screenings "are often reviewed—and blocked or overturned—by asylum headquarters. Decisions to send the asylum seeker back to Mexico, on the other hand, don't appear to get reviewed at all."¹⁷

- 66. The nonrefoulement interview process does not adequately safeguard individuals against harm in Mexico because it does not require Defendants to affirmatively inquire whether an individual would face harm, danger, persecution, or torture if returned to Mexico. Defendants inquire about the risk of return to Mexico only if the asylum seeker, without any understanding of the process or notice of applicable standards or requirements, affirmatively expresses a risk of persecution or torture in Mexico. *See* USCIS Policy Guidance, PM-602-0169, Guidance for Implementing Section 235(b)(2)(C) of the Immigration and Nationality Act and the Migrant Protection Protocols, dated Jan. 28, 2019 ("USCIS Guidance"), https://bit.ly/3e4crX2.
- 67. The nonrefoulement interview standard does not adequately safeguard individuals against harm in Mexico because it does not account for the majority of life-threatening and dangerous conditions in Mexico for asylum-seekers.
- 68. The Ninth Circuit has found the nonrefoulement interview process under MPP to be legally deficient because it is inconsistent with the United States' treaty-based obligations codified under 8 U.S.C. § 1231(b)(3)(A).¹⁸
- 69. The inadequate process and standard result in the return of asylum-seekers, including each of the Individual Plaintiffs, to danger. According to DHS, as of October 15, 2019, only 13 percent of individuals subject to the Protocols had received nonrefoulement interviews with asylum officers, and only 13 percent of

¹⁷ Dara Lind, Exclusive: Civil servants say they're being used as pawns in a dangerous asylum program, Vox (May 2, 2019), available at https://bit.ly/2HzxgxJ.

¹⁸ See Innovation Law Lab v. Wolf, 951 F.3d 1073, 1088 (9th Cir. 2020). Details on MPP (Remain in Mexico) Deportation Proceedings (through Aug. 2020), available at https://bit.ly/2G1R24v (filters set to "Hearing Location" and "Outcome").

¹⁹ Dep't of Homeland Security, Assessment of the Migrant Protection Protocols (Oct. 28, 2019), *available at* https://bit.ly/31KkNy6.

those individuals had received positive determinations.¹⁹ In other words, despite the dangers in Mexico, only 1.7 percent of individuals subject to the Protocols were provided the relief they requested.

70. In March 2019, then-Secretary Nielsen expanded the Protocols to Calexico, California, across the border from Mexicali, Mexico; and El Paso, Texas, across the border from Ciudad Juárez, Mexico. In July 2019, then-Acting Secretary Kevin McAleenan expanded the Protocols to Laredo, Texas, across the border from Nuevo Laredo, Mexico; and Brownsville, Texas, across the border from Matamoros, Mexico. In October 2019, McAleenan, performing the duties of Acting Secretary of DHS, announced that the Protocols would be expanded to Eagle Pass, Texas, across the border from Piedras Negras, Mexico. Most recently, in November 2019 and January 2020, McAleenan (in November) and Chad Wolf (in January), performing the duties of Acting Secretary of DHS, announced that the Protocols had been expanded to the Tucson and Nogales ports of entry in Arizona. The Protocols currently are being implemented at all ports of entry along the United States—Mexico border.

B. The Deprivation of Counsel Policy

71. A memorandum issued by ERO ("the ERO Memorandum") on February 12, 2019 (*available at* https://bit.ly/3ms8Vc5), describes the Protocols' mechanism for providing individuals with access to counsel. The ERO Memorandum provides that to "facilitate" access to legal representation for individuals subjected to the Protocols, "ERO will depart from the [port of entry] with the alien at a time sufficient to ensure arrival at the immigration court not later than one hour before his or her scheduled hearing time in order to afford the alien the opportunity to meet in-person with his or her legal representative." In other words, under the ERO Memorandum,

individuals subjected to the Protocols are supposed to be provided a minimum of one hour to consult with legal representatives before they must appear in immigration court.

- 72. The ERO Memorandum also sets forth the procedures for notifying individuals subjected to the Protocols of their next hearing and the manner in which they will be transported to and from that hearing. The ERO Memorandum provides: "Before returning an alien to Mexico under the MPP to await his or her removal proceedings, CBP will provide the alien instructions explaining when and to which [port of entry] to report to attend his or her hearing." The ERO Memorandum further explains that, "[o]n the day of [their] hearing, an [individual subjected to the Protocols] will arrive at the [port of entry] at the time designated—generally, a time sufficient to allow for CBP processing, prehearing consultation with counsel (if applicable), and timely appearance at hearings." Individuals subject to the Protocols are not provided with any means to, options for, or information about how to travel to the port of entry at which they are required to appear.
- 73. The Deprivation of Counsel Policy is intended to deny access to counsel, and it successfully does so. Ninety-three percent of individuals subjected to the Protocols are unrepresented. In other words, Defendants have achieved a 7 percent representation rate for individuals who have been subjected to the Protocols.
- 74. The Deprivation of Counsel Policy achieves that result by narrowing access to an illusory one-hour period of time before a scheduled hearing for already-represented individuals with no assurance of or mechanism for confidentiality. That one-hour period of time, even if it were afforded, fails to provide any meaningful opportunity to access counsel. Individuals and their legal representatives are forced to meet in a public setting, where they cannot speak confidentially, no childcare is available, and legal representatives cannot access other tools necessary to provide meaningful legal services. Moreover, legal representatives rarely, if ever, have more

than a few minutes to meet with their clients due to, among other things, late arrivals of buses from Mexico and restrictions on entering the courtroom.

- 75. For individuals who do not have legal representation, the Protocols do not provide even an illusory one-hour period to locate counsel. They provide merely a tear sheet containing information about the process and a list of free or low-cost legal service providers, most of whom do not offer legal services to persons in MPP. The tear sheets are available only in English and Spanish.
- 76. Defendants' Deprivation of Counsel Policy blocks unrepresented asylum seekers from accessing information about their legal rights while they are in the United States. The Protocols do not guarantee any opportunity to contact or otherwise seek out counsel. During the hour preceding immigration court hearings, unrepresented individuals are not permitted to interact with legal representatives. Legal representatives must present signed notices of representation before speaking with individuals awaiting their hearings.
- 77. Beyond the one-hour consultation period, which is wholly inadequate to provide comprehensive legal advice to asylum seekers, the Protocols do not provide any other mechanism for in-person access to counsel. In fact, the Protocols aim to keep individuals as far away from legal representation as possible. For nearly everyone subject to the Protocols, access to in-person legal representation in Mexico is functionally impossible because the law and logistics of representing a homeless or refugee-sheltered individual in Mexico are, in most cases, too complex for a nonprofit organization to resolve. By forcing individuals into a different country—a country that is not their own and in which they live in precarious situations and are frequently deprived of access to their most basic needs—the Protocols functionally operate to deny access to counsel for individuals that are subject to them. By forcing individuals into a different country—where their safety is in jeopardy and their most basic needs often go unmet—the Protocols functionally operate to deny access to counsel for individuals that are subject to them.

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- 78. In implementing and expanding the Protocols, Defendants failed to consider, examine, analyze, or address how they would impact the right of individuals to access counsel for purposes of representation during immigration proceedings and related matters.
- 79. The Administrative Record—produced by Defendants in other litigation challenging the Protocols ("Law Lab v. Wolf Administrative Record")—does not include or refer to any studies, reports, interviews, or other communications evidencing that Defendants considered in implementing the Protocols the obstacles that individuals subjected to the Protocols would face in locating, communicating with, retaining, or consulting with legal representatives. On information and belief, in adopting the additional final agency actions that are the subject of this suit, Defendants have not considered the obstacles that individuals subjected to the Protocols would face in locating, communications with, retaining, or consulting with legal representatives.
- 80. The Law Lab v. Wolf Administrative Record does not reflect any consideration of the fact that many legal service providers are unable to represent individuals who have been forced to remain in Mexico for the duration of their proceedings. On information and belief, in adopting the additional final agency actions that are the subject of this suit, Defendants have not considered the fact that many legal service providers are unable to represent individuals who have been forced to remain in Mexico for the duration of their proceedings.
- 81. The Law Lab v. Wolf Administrative Record also does not reflect any consideration as to how individuals subject to the Protocols would retain counsel before their scheduled hearings and potential obstacles they would face in identifying, retaining, or meaningfully accessing counsel, particularly for in-person consultations. On information and belief, in adopting the additional final agency actions that are the subject of this suit, Defendants have not considered the obstacles faced by individuals subject to the Protocols in identifying, retaining, or meaningfully accessing counsel.

- 82. There is nothing in the *Law Lab v. Wolf* Administrative Record that reflects any consideration by Defendants regarding how much time immigration attorneys actually need to spend with their clients to prepare for an immigration hearing, or how providing only one hour before a scheduled hearing would ensure that individuals seeking asylum are afforded meaningful "access to counsel" as required by federal law. Defendants also failed to consider in implementing the Protocols whether the courts have available space to allow for confidential conversations between client and counsel, or how much space or how many rooms would be needed per hearing. On information and belief, in adopting the additional final agency actions that are the subject of this suit, Defendants have not considered how much time immigration attorneys actually need to spend with their clients before an immigration hearing, if providing only one hour is sufficient to ensure meaningful "access to counsel," or whether courts have available space to allow for confidential conversations between client and counsel prior to the client's immigration hearing.
- 83. The *Law Lab v. Wolf* Administrative Record does not include any reference to studies, reports, or benchmarking supporting Defendants' determination that one hour of consultation with an attorney immediately before a hearing is sufficient to ensure that the individual is provided meaningful access to counsel. On Plaintiffs' information and belief, in adopting the additional final agency actions that are the subject of this suit, Defendants have not conducted nor referenced any studies, reports, or benchmarking supporting Defendant's determination that one hour of consultation with an attorney immediately before a hearing is sufficient to ensure that the individual is provided meaningful access to counsel.

C. The Presentation Requirement

84. The Protocols, through the Presentation Requirement, require individuals to present themselves at a designated port of entry to gain access to the U.S. asylum system, to attend their asylum hearings, and to maintain their tenuous status in Mexico.

²⁰ Accord Michelle Hackman, Andrew Restuccia and Stephanie Armour, CDC Officials Objected to Order Turning Away Migrants at Border, Wall Street J. (Oct. 3, 2020), available at https://on.wsj.com/2HAc0be.

85. For individuals who violate or fail to adhere to the Presentation Requirement, Defendants impose significant penalties: Defendants deny access to the asylum system; deny access to counsel to the few who have counsel; and endanger asylum seekers' fragile status under Mexican law.

86. The Presentation Requirement makes proximity to a port of entry crucial for individuals subjected to the Protocols. It traps Plaintiffs and others similarly situated in the dangerous zones and transit corridors around the port of entry because they do not have resources to move outside those dangerous zones and still comply with the Requirement. Regardless of where they may be located, Plaintiffs and others similarly situated must repeatedly transit to the port of entry through these dangerous zones as a requirement to access the asylum system, their asylum hearings, and their counsel (for those few who have counsel).

87. Plaintiffs and others similarly situated are trapped in the dangerous zones and transit corridors around the port of entry because their precarious migration status in Mexico in practice requires it. The temporary permit that asylum seekers are provided upon their forced return to Mexico is generally confiscated by Mexican migration authorities when the asylum seeker leaves Mexico. There is no guarantee that individuals would be provided another permit if they were to leave Mexico and return in time for their immigration hearings.

IV. THE HEARING SUSPENSION DIRECTIVE

88. Since late March 2020, MPP hearings have been postponed six times—ostensibly due to COVID-19²⁰—leaving Plaintiffs and thousands of others waiting, potentially indefinitely, for their day in court.

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89. The first five times MPP hearings were postponed, the suspension announcement provided a specific date for the resumption of hearings.²¹ The March announcement also declared that "[n]either the MPP program nor any hearings will be canceled."

90. But on July 17, 2020, the sixth time that DHS and DOJ postponed MPP hearings, they provided no date for the resumption of hearings ("Hearing Suspension

²¹ See Joint DHS/EOIR Statement on MPP Rescheduling, Mar. 23, 2020, available at https://bit.ly/2HCTlLV ("Due to circumstances resulting from COVID-19, all Migrant Protection Protocol (MPP) master calendar and merit hearings presently scheduled through April 22 will be rescheduled. Neither the MPP program nor any hearings will be cancelled."); Joint DHS/EOIR Statement on MPP Rescheduling, Apr. 1, 2020, available at https://bit.ly/3mkHdy2 ("Due to continued circumstances related to COVID-19 and newly-issued guidance from the Centers for Disease Control and Prevention, the Departments of Justice and Homeland Security have determined to extend the temporary postponement of Migrant Protection Protocols (MPP) hearings scheduled through Friday, May 1, 2020. All presently scheduled hearings will be rescheduled. The Departments will continually review conditions related to COVID-19 and will make further determinations as necessary in order to ensure that all MPP hearings can proceed as expeditiously as possible when appropriate."); Joint DHS/EOIR Statement on MPP Rescheduling, Apr. 30, 2020, available at https://bit.ly/37NAVDc ("The Departments of Justice and Homeland Security have extended the temporary postponement of Migrant Protection Protocols (MPP) Hearings scheduled through, and including, June 1, 2020, will be rescheduled. As the Departments continue to review conditions related to COVID-19, they will make further determinations as necessary in order to ensure that all MPP hearings can proceed as expeditiously as possible."); DHS, Weekly Update: DHS Response to COVID-19, May 4, 2020, available at https://bit.ly/31P5V1I ("On April 30th, the Departments of Justice and Homeland Security extended the temporary postponement of Migrant Protection Protocols (MPP) due to circumstances stemming from COVID-19. Hearings scheduled through and including June 1, 2020 will be rescheduled for a later date. This extension will ensure that individuals 'have their day in court' while also protecting the health and safety of aliens, law enforcement, immigration court professionals, and U.S. citizens"); Joint DHS/EOIR Statement on MPP Rescheduling, May 10, 2020, available at https://bit.ly/2HC0BYm ("All MPP hearings will remain postponed through, and including, June 19th. Individuals with a hearing date prior to June 22nd should present themselves at the port of entry identified on their tear sheet one month later than the date indicated on their most recently noticed date. For example, if the hearing date is May 10th, individuals should present themselves on June 10th"). Joint DHS/EOIR Statement on MPP Rescheduling, June 16, 2020, available at https://bit.ly/2Tu2o4b ("We anticipate the resumption of hearings on July 20, 2020, so long as public health and safety indicators support hearing reinstatement at that time.").

Directive").²² Instead they announced that MPP hearings would resume only after certain "threshold criteria" have been met. These criteria include:

- 91. "When California, Arizona, and Texas progress to Stage 3 of their reopening plans."
- 92. "When [the Department of State] and [Centers for Disease Control] lower their global health advisories to Level 2 and/or a comparable change in health advisories, regarding Mexico in particular."
- 93. "When [the Government of Mexico's] 'stoplight' system categorizes all Mexican border states (i.e. Tamaulipas, Nuevo Leon, Coahuila, Chihuahua, Sonora, and Baja California) as 'yellow.'"
- 94. DHS and DOJ have not stated whether additional requirements, beyond these criteria, would or could be imposed before hearings resume.
- 95. Given the current conditions and trends in each of these locations, Defendants' "threshold criteria" named in the July 17, 2020 Hearing Suspension Directive will not be met in the foreseeable future.
- 96. Defendants' announcement contains a list of "safeguards" for DHS employees and noncitizens that will apply when hearings resume. These safeguards include further postponing and rescheduling hearings of individual noncitizens if "a [DHS] facility's capacity is reached."
- 97. Through the Hearing Suspension Directive, DHS and DOJ have effectively suspended the Protocols, postponing MPP hearings indefinitely and leaving individuals subject to the Protocols, including Individual Plaintiffs, stranded in Mexico with no end in sight. Defendants have thereby deprived Individual Plaintiffs of meaningful access to the U.S. asylum system.

²² DHS/DOJ Announcement Plan to Restart MPP Hearings, July 17, 2020, *available at* https://bit.ly/35wiQGQ ("The U.S. Department of Homeland Security (DHS) and the U.S. Department of Justice (DOJ) remain committed to resuming removal hearings for aliens subject to the Migrant Protection Protocols (MPP) as expeditiously as possible.").

V. THE PROTOCOLS HAVE HARMED THE INDIVIDUAL PLAINTIFFS

A. Obstructions of Safety, Survival, and Legal Assistance

98. The Protocols have harmed or created grave risks for Individual Plaintiffs and others similarly situated by trapping them in dangerous zones and transit corridors in Mexico, denying them their basic human needs, and depriving them of access to legal assistance.

1. The Danger Zones and Transit Corridors in Mexico

99. To access their asylum hearings—the only systematic way out of the Protocols, individuals must move from a precarious place of shelter, through zones controlled by violent forces, to present themselves at designated ports of entry in the middle of the night before their hearing dates. They are then taken into DHS custody and transported to immigration court, only to be returned to the danger zone to start the process again, in what becomes a repeated, dangerous cycle imposed by Defendants on asylum seekers for the duration of their immigration proceedings.

100. Cartels and transnational criminal organizations target asylum-seekers in the danger zones near ports of entry.²³ The transit corridors leading to the ports of

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²³ The dangers to asylum seekers living in Mexican border cities have been widely reported. See, e.g. J.D. Long-García, Trump's 'Remain in Mexico' policy has thousands of asylum seekers still stuck at the border, America Mag. (Sept. 27, 2020), available at https://bit.ly/3oxCtac (reporting extortion of asylum seekers by criminal organizations, and threats of kidnapping, torture, and sexual assault while forced to wait in Mexican border towns); Human Rights First, Report on Publicly Reported MPP Attacks (May 13, 2020), available at https://bit.ly/3jCFu5k; Michael Garcia Bochenek, US: 'Remain in Mexico' Program Harming Children, Human Rights Watch (Feb. 12, 2020), available at https://bit.ly/3e5bJcq; Daniella Silva, One year into 'Remain in Mexico' policy, migrants confront danger and instability, NBC News (Jan. 29, 2020) (reporting that some migrants rarely leave shelters due to safety concerns), available at https://nbcnews.to/37SPuVI; Wendy Fry, Central American migrant who sought U.S. asylum slain in Tijuana, L.A. Times (Dec. 12, 2019), available at https://lat.ms/37LicIf (reporting on a Salvadoran asylee tortured and murdered in Tijuana after being sent back to Mexico, and that "[o]fficials with the Baja California prosecutors' office said that during the process of repeatedly presenting themselves at the border, U.S. asylum seekers can easily be spotted and targeted by criminal groups as potential victims."); Silvia Foster-Frau, Kidnapped and attacked in Mexico, migrants are giving up their asylum claims, San Antonio Express-News (Sept. 29, 2019), available at https://bit.ly/3owLMqV; John Burnett, Criminals Target Migrants in Mexico Seeking U.S. Asylum, NPR (Aug. 27, 2019), available at Footnote continued to next page.

entry are fraught with similar risks for individuals who must travel significant distances over land—such as those staying in Mexicali who have been directed to appear at the San Ysidro port of entry to access the asylum system, including their counsel, if any.²⁴

101. Mexican law enforcement officers not only fail to provide protection from these organizations, but also regularly engage in discrimination and violence against migrants themselves.²⁵ The State Department's 2019 Country Reports on Human Rights Practices in Mexico, issued in March 2020, noted multiple "credible reports" of police involvement in kidnappings, and the involvement of federal, state and municipal police in nearly 900 crimes against migrants, including extortion, injuries, and illegal detention.²⁶

https://n.pr/34A6RsG (describing targeting of migrants by gangs sent to Nuevo Laredo under the Return Policy); Gustavo Solis, *Remain in Mexico: Tijuana rent scams target asylum seekers*, San Diego Union-Tribune, (Aug. 26, 2019), *available at* https://bit.ly/35GkAgG; Gusatvo Solis, *Asylum seekers report theft, exploitation in Mexicali's migrant shelters*, L.A. Times (Aug. 7, 2019), *available at* https://lat.ms/2J1n1Tl (noting rampant exploitation of migrants staying at Mexicali migrant shelters); Joel Rose and Laura Smitherman, *Fear, Confusion and Separation as Trump Administration Sends Migrants Back to Mexico*, NPR (July 1, 2019), *available at* https://n.pr/3jxJ7te; Danielle Silva, *Asylum-seekers forced to wait in Tijuana fear for their lives*, NBC News (Mar. 27, 2019), *available at* https://nbcnews.to/3kFc5Ji (reporting frequent violence against migrants in Tijuana); Julia Gavarrete and Heather Gies, *Honduran Teen Fled Gangs at Home Only to be Murdered While Stranded at the U.S.-Mexico Border*, The Intercept (Feb. 23, 2019), https://bit.ly/2HEloe6.

Notably, the roads between Mexicali and Tijuana are so hazardous that U.S. government employees working in Mexico are directed that they may only travel during "daylight hours." *See* State Dep't Travel Advisory (Sept. 8, 2020), *available at* https://bit.ly/3jz0JFl.

²⁵ See, e.g., Human Rights First, Report on Publicly Reported MPP Attacks (May 13, 2020) (noting the involvement of Mexican local and federal police in many of the violent crimes reported by asylum seekers), available at https://bit.ly/3jCFu5k; see also Alexandra Villarreal, Rapes, murders...and coronavirus: the dangers US asylum seekers in Mexico must face, The Guardian (Mar. 23, 2020), available at https://bit.ly/37L5qt7; Jonathan Blitzer, How the U.S. Asylum System is Keeping Migrants at Risk in Mexico, The New Yorker (Oct. 1, 2019), available at https://bit.ly/34CGJ0l; Rebekah F. Ward, Mexican Federal Police accused of harassment at migrant shelter, latest in a series, Reuters (July 22, 2019), available at https://bit.ly/3msBKVX.

²⁶ State Dep't, 2019 Country Reports on Human Rights Practices: Mexico at 3-4.

102. On August 6, 2020, the State Department issued a Level 4: Do Not Travel advisory for Mexico, due to COVID-19, crime, and kidnapping.²⁷ The advisory noted that travelers to Baja California, which includes Tijuana and Mexicali, should exercise "increased caution" due to criminal activity and violence, with "particularly notable" levels of homicide in Tijuana. On September 8, 2020, the State Department updated the advisory to a Level 3: Reconsider Travel, noting continued risk of crime and kidnapping, and again advising travelers to exercise increased caution in Baja California, particularly Tijuana, due to continued violent crime.²⁸

103. Defendants are aware of the continued serious risk of physical harm to those subject to the Protocols. In July 2020, the State Department's Overseas Security Advisory Council (OSAC) reported that "the five Baja California municipalities—Tijuana, Mexicali, Ensenada, Rosarito, and Tecate—all had a record number of homicides in 2018"; increases in reported rape; and targeted killings, kidnappings, narco-trafficking, and human smuggling by transnational criminal organizations in these areas.²⁹ OSAC stated further that Tijuana had the "highest per capita murder rate in the world" and the highest rate of femicide in Mexico.³⁰

104. Both the 2019 and 2020 editions of the State Department's Trafficking in Persons Report warn that migrants in Mexico are vulnerable to human rights abuses and human trafficking, and that migrants from Central and South America are particularly vulnerable to forced labor and sex trafficking.³¹ And, as noted above, the 2017, 2018, and 2019 editions of the State Department's Country Reports on Human

²⁷ State Dep't Travel Advisory (Aug. 6, 2020), available at https://bit.ly/3ovAZ0b.

²⁸ State Dep't Travel Advisory (Sept. 8, 2020), available at https://bit.ly/35CNv5j.

²⁹ Overseas Security Advisory Council, Mexico 2020 Crime & Safety Report: Tijuana, *available at* https://bit.ly/37MEVUs.

³⁰ *Id*.

³¹ State Dep't, 2020 Trafficking in Persons Report: Mexico (June 2020), available at https://bit.ly/2Ts5EwT; State Dep't, 2019 Trafficking in Persons Report: Mexico (June 1, 2019), available at https://bit.ly/31KAiXa.

³⁵ *Id.* at 9.

Rights Practices all noted that migrants living in Mexico were subjected to violence by both government officers and organized criminal groups.³²

105. Documentation by nongovernmental organizations and the media confirms the dangers faced by asylum seekers subject to the Protocols. In May 2020, for example, Human Rights First identified 1,114 public reports of murder, rape, torture, kidnapping, and other violent assaults against asylum seekers subject to the Protocols.³³ A number of these attacks were reportedly committed by, or with the acquiescence of, Mexican local and federal police.

106. Similarly, in September 2019 the U.S. Immigration Policy Center (USIPC), a research organization based at the University of California-San Diego, published the results of a survey of more than 600 asylum seekers subject to the Protocols and living in migrant shelters in Tijuana and Mexicali. USIPC reported that approximately one in four of these individuals had been threatened with physical violence in Mexico, and that the threats led to actual violence in over half those cases.³⁴ The researchers found that the longer an individual was forced to wait in Mexico, the more likely they were to be the victim of violence, and projected that "[f]or those who have to wait 6 months before their immigration court dates, over half (51.3%) will likely be threatened with physical violence."³⁵

³² 2019 State Dep't Mexico Human Rights Report at 18; 2018 State Dep't Mexico Human Rights Report at 19-20; 2017 State Dep't Mexico Human Rights Report at 1, 21-22.

³³ Human Rights First, Report on Publicly Reported MPP Attacks (May 13, 2020), available at https://bit.ly/35D6VHk. See also Elliot Spagat, Migrants live in fear at Mexico-US border as violence flares, Associated Press (Nov. 6, 2019), available at https://bit.ly/3e2fjDX

³⁴ U.S. Immigration Policy Center, *Seeking Asylum: Part 2* (Oct. 29, 2019) at 4-5, *available at* https://bit.ly/31NbfCu.

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107. Other organizations, including Freedom House, Amnesty International, and Human Rights Watch, have also reported that asylum seekers subject to the Protocols are at risk of assault, kidnapping, and extortion.³⁶

2. **Deprivation of Access to Basic Needs**

108. In addition to jeopardizing asylum seekers' physical safety, the Protocols deprive them of access to basic needs, including housing, food, clean water, and medical care.³⁷ It is very difficult for individuals subject to the Protocols to find work in Mexico, in large part due to discrimination and a presumption that they are not eligible to work. Those who are lucky enough to find work are relegated to the lowest-paying jobs in the informal economy.

109. Many asylum seekers experience homelessness while awaiting their immigration court hearings. Others live in shelters, shared spaces, or makeshift arrangements on the streets of Mexico's northern border cities and struggle to support themselves and their children.³⁸ The crowded and unsanitary conditions in Mexican

³⁶ Michael Garcia Bochenek, US: 'Remain in Mexico' Program Harming Children, Human Rights Watch (Feb. 12, 2020), available at https://bit.ly/2J8m0ZL; Freedom House, Freedom in the World 2020: Mexico (March 4, 2020), available at https://bit.ly/2HDWeME; Amnesty International, Country Reports: Mexico 2019, available at https://bit.ly/3e1xA4a.

³⁷ U.S. Immigration Policy Center, Seeking Asylum: Part 2 (Oct. 29, 2019), at 4, available at https://bit.ly/31NbfCu; see also Sumiko Keil, Migrant shelter in Mexicali desperate for help amid the pandemic, KYMA (Aug. 6, 2020), available at https://bit.ly/3mtKMC1; John Holman, Mexico fails to provide promised jobs to migrants, Al Jazeera (Aug. 28, 2019), available at https://bit.ly/2HEovlQ; Julia Ainsley, As COVID-19 looms, conditions for migrants stalled at U.S. border are a 'disaster in the making', NBC News (May 12, 2020), available https://nbcnews.to/34ylKvy (reporting that although Mexican law purports to guarantee access to health care, many low-income people are turned away from hospitals and public health workers were blocked from visiting migrant shelters under COVID-19 stay-at-home orders).

migrant shelters have been well-documented,³⁹ and the COVID-19 pandemic has only exacerbated the health risks to those living there.⁴⁰

110. The shelters in Mexico are generally not safe. Transnational criminal organizations in Mexican border cities target local shelters to kidnap, extort, or traffic individuals subjected to the Protocols. Asylum seekers are frequently targeted at or immediately outside of migrant shelters.⁴¹

3. Denial of Access to Legal Assistance

111. By forcing Individual Plaintiffs to live under the dangerous and often life-threatening conditions described above, the Return Policy obstructs their ability to identify, retain, and consult with legal representatives. Because they must focus on keeping themselves and their families alive, they often lack the time, information and resources necessary to contact or communicate with legal service providers.

³⁹ Jayson Barniske, Central American Refugees and Their Problems Compound at the Border, Holtsville Tribune (July 9, 2020), available at https://bit.ly/3mqj1KD (reporting overcrowded shelters and refugees living "on the street" in Mexicali amid the pandemic); Rafael Carranza, Near World's Largest Border Crossing, Tijuana Shelters Eye the New Coronavirus with Worry, Ariz. Repub. (Mar. 14, 2020) available at https://bit.ly/34AepM1 (reporting how the overcrowded shelters in Tijuana are at particular risk for disease to spread); Wendy Fry, Rain Brings Flooding and Foul Sewage Backup to Migrant Shelter Near Border in Tijuana, L.A. Times (Dec. 24, 2019), available at https://lat.ms/2Trl8Bo; Nicole Narea, The Abandoned Asylum Seekers on the US-Mexico Border, Vox (Dec. 20, 2019), available at https://bit.ly/35DSnHp.

⁴⁰ Sumiko Keil, *Shelters in Mexicali struggle to keep migrants safe during pandemic*, KYMA (June 2, 2020), *available at* https://bit.ly/3jwPcWT (reporting that multiple migrant shelters in Mexicali had cases of COVID-19 but had not received any assistance from the Mexican government); Jennifer Kastner, *Glimpse at life inside Tijuana migrant shelter during the pandemic*, ABC 10 San Diego (Apr. 14, 2020), *available at* https://bit.ly/31PA80F; Adolfo Flores, *Immigrants Waiting at the Mexican Border Are At High Risk Of Contracting The Coronavirus, Experts Warn*, Buzzfeed News (Mar. 17, 2020), *available at* https://bit.ly/2G4mXB1 (reporting that "up to 3,000 immigrants living in the border city's 30 official shelters" but that many "immigrants [are] living in unofficial shelters not registered with the government or sharing densely packed apartments").

⁴¹ See, e.g., Human Rights First, A Sordid Scheme, (Feb. 13, 2019) at 4-5 available at https://bit.ly/35HremK; Human Rights First, Human Rights Fiasco, (Dec. 5, 2019) at 7-9, available at https://bit.ly/31NC61m; Human Rights First, Orders from Above, (Oct. 1, 2019) at 6, 10, available at https://bit.ly/34AdqeO; Human Rights First, Pandemic as Pretext, (May 13, 2020) at 9, available at https://bit.ly/3mytnbz.

112. The list of low-cost legal service providers that DHS provides to asylum seekers subject to the Protocols consists entirely of legal service providers in the United States, almost none of whom can or will provide legal services to individuals in Mexico.⁴² Indeed, the majority of the organizations on the list of pro bono legal service providers in the San Diego Immigration Court do not represent individuals subject to the Protocols. As a result, individual asylum seekers spend their limited resources contacting providers who cannot assist them.

113. For individuals subject to the Protocols, communications with legal service providers in the United States are extremely challenging. Many individuals subject to the Protocols do not have consistent access to phone or internet communication, and international mail service between the United States and Mexico is unreliable at best. Lack of access to technology also prevents individuals in MPP from gathering required documentation and other evidence to support their cases.

114. Given the critical nature of in-person meetings when representing asylum seekers, many qualified legal service providers have been reluctant to accept MPP cases due to the risks of traveling to dangerous border towns and the time and expense involved.

115. Not surprisingly, rates of legal representation of asylum seekers are substantially higher for detained and non-detained individuals inside the United States than those subject to MPP. According to EOIR records, over 80 percent of individuals seeking asylum but not subject to MPP are represented in their immigration proceedings (50 percent of detained asylum seekers, 86 percent of asylum seekers

⁴² Michael Garcia Bochenek, *US: 'Remain in Mexico' Program Harming Children*, Human Rights Watch (Feb. 12, 2020) *available at* https://bit.ly/3kCbisg ("Immigration officials provided a woman who attended a hearing in Laredo a list of legal service providers – showing lawyers in Dallas, 700 kilometers (430 miles) away.").

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released from detention).⁴³

116 Even asylum seekers like Individual Plaintiffs Nicholas Doe Benjamir

who have never been detained, and 88 percent of asylum seekers who have been

116. Even asylum seekers like Individual Plaintiffs Nicholas Doe, Benjamin and Jessica Doe, Feliza Doe, and Daniel Doe, who have been able to secure legal representation, lack access to private spaces where they can have confidential conversations with attorneys or accredited representatives, either in person or by phone. The absence of private spaces leads individuals to withhold information that they are afraid to share within earshot of others and impedes trust-building between legal representatives and clients. Such trust-building is particularly critical where attorneys are developing asylum cases, seeking nonrefoulement interviews, evaluating eligibility for parole or other relief, and addressing essential needs such as medical vulnerabilities.

117. Defendants' continued implementation of the Protocols, including the Return Policy, the Deprivation of Counsel Policy, and the Presentation Requirement, despite their implementation of the Hearing Suspension Directive, has only compounded existing harms for Individual Plaintiffs, who must remain in Mexico indefinitely—despite the risk of violence, homelessness, and a deadly pandemic—if they have any hope of pursuing their asylum claims.

B. Individual Plaintiffs' Experiences in Mexico

i) Plaintiff Daniel Doe

118. The Protocols have trapped Plaintiff Daniel Doe in the danger zone around the San Ysidro port of entry. On June 12, 2019, after expressing a fear of persecution or a desire to seek asylum in the United States, Defendants subjected Daniel to the Protocols and returned him to Mexico pursuant to the Return Policy. Defendants ordered Daniel to reappear at the port of entry on October 29, 2019 or face the consequence of being ordered deported in his absence and forfeiting certain

⁴³ TRAC, Asylum Decisions by Custody, Representation, Nationality, Location, Month and Year, Outcome and more (Sept. 2020), available at https://bit.ly/2HElAtQ.

rights under the U.S. asylum system. Defendants provided him no resources or support for survival, safety, and general well-being.

- 119. As an asylum-seeking migrant in Mexico, Daniel is required to maintain a limited-term humanitarian visa, which requires him to reappear at the port of entry for renewal of that document.
- 120. Because Defendants used the Protocols to trap Daniel in the danger zone around the San Ysidro port of entry, he and his daughter have been subjected to violence and imminent threats of violence. Earlier this year, Daniel was stopped and extorted by the Mexican police. More recently, he was the victim of an attempted robbery by men who had targeted him because he is not from Mexico. He and his daughter hear gunshots close to their home, and two people recently were murdered nearby. Daniel does not allow his daughter to leave the home, for fear that she will be shot, kidnapped, or otherwise harmed.
- 121. In March 2020, Plaintiff Daniel Doe and his daughter requested a nonrefoulement interview, and they informed U.S. immigration officials about the incidents and threats of violence that they have faced. Defendants returned them to Mexico.
- 122. As a result of being trapped in a dangerous border zone, Daniel lives in constant fear of being subjected to violence and faces a substantial and imminent risk of serious harm.
- 123. On October 29, 2019, Daniel and his daughter made the dangerous journey to the port of entry. They appeared in immigration court without representation, but Daniel told the judge he wanted to find an attorney because he understood that the asylum process in the United States is very complicated. At his hearing, Daniel received a new hearing date of December 12, 2019 and a list of free legal service providers. Defendants then returned Daniel and his daughter to Mexico under the Protocol's Return Policy.

124. Following his return to Mexico, Daniel immediately started calling the attorneys on the free legal service provider list. Only one attorney answered, but then would not return Daniel's calls.

125. On December 12, 2019, Daniel and his daughter again made the dangerous journey to the port of entry. At their hearing, the immigration judge gave Daniel an asylum application in English, a language that he does not understand, and directed him to complete it. After the hearing, Defendants again returned Daniel and his daughter to Mexico under the Protocols' Return Policy, with instructions to appear on January 24, 2020.

126. In December and January 2019, Daniel Doe continued to call the attorneys on the list, but his calls went unanswered. He eventually heard about a free legal clinic through which he finally found an attorney willing to take his case.

127. On January 24, 2020, Daniel Doe and his daughter again made the dangerous journey to the port of entry. This time, his attorney met them at the immigration court, where U.S. immigration officers gave them no more than ten minutes to meet before their hearing. At the hearing, Daniel received a new hearing date of February 14, 2020, and Defendants returned him and his daughter to Mexico under the Protocols' Return Policy.

128. On February 14, 2020, Daniel and his daughter again made the dangerous journey to the point of entry. At this hearing, where U.S. immigration officers again gave them no more than ten minutes to meet with their attorney before their hearing, the immigration judge scheduled a merits hearing for April 24, 2020. Defendants then returned Daniel and his daughter to Mexico under the Protocols' Return Policy.

129. Defendants have postponed, Daniel's merits hearing several times since April 24, 2020; his attorney advises him of the new dates. Although Daniel's hearing is currently scheduled for December 10, 2020, Defendants' Hearing Suspension Directive makes clear that Defendants will not conduct his hearing in the foreseeable future.

130. Because the journey to the port of entry is dangerous, Daniel and his daughter have not returned to renew their visas to stay in Mexico.

131. By trapping Daniel in Mexico, Defendants have deprived him of access to the resources necessary to meet his and his daughter's basic human needs. They currently live in a shared apartment without heat, where they fear exposure to COVID-19. Although Daniel managed to find work, he cannot afford to send his daughter to school. He also cannot afford medical care for his daughter who suffers from chronic, severe stomachaches and pain in her arms and legs.

132. By trapping Daniel in Mexico, Defendants have obstructed his right to access legal representation. Despite diligent efforts for eight months, he was unable to reach any attorney who could assist with his case. Although he now has an attorney, he has difficulty communicating by phone because the connection is poor and international calls are expensive. Moreover, because he lacks any confidential space in Mexico, he cannot readily share important details about his asylum case with his attorney. Daniel's daughter is almost always by his side, and fears that sharing information in her presence will retraumatize her. He has also been unable to gather evidence needed to support his case. As a result, Daniel fears that his attorney will not be able to fully prepare him and his daughter for their merits hearing, if it ever takes place.

ii) Plaintiff Hannah Doe

133. The Protocols have trapped Plaintiff Hannah Doe in the danger zone around the San Ysidro port of entry. On October 31, 2019, after expressing a fear of persecution or a desire to seek asylum in the United States, Defendants subjected Hannah to the Protocols and, after a nonrefoulement interview, returned her to Mexico pursuant to the Return Policy. Defendants provided Hannah with a list of probono legal services providers and ordered her to present herself at the San Ysidro port of entry on or around November 13, 2019 or face the consequence of being ordered

deported and forfeiting certain rights under the U.S. asylum system. Defendants provided her with no resources or support for survival, safety, and general well-being.

- 134. As an asylum-seeking migrant in Mexico, Hannah is required to maintain a limited-term humanitarian visa, which requires her to reappear at the port of entry for renewal of that document.
- 135. Because Defendants used the Protocols to trap Hannah in the danger zone around the San Ysidro port of entry, she has faced violence or imminent threats of violence. One night on her way home from work, a man tried to grab her in the street. Several nights later, a man broke into her apartment and attempted to rape her. She filed a report with the police, who took no action. She moved closer to the port of entry to avoid the expense and risks of travel on days when she must appear in immigration court.
- 136. As a result of being trapped in a dangerous border zone, Hannah lives in constant fear of being subjected to violence and faces a substantial and imminent risk of serious harm.
- 137. Before her first hearing in immigration court, Hannah called every phone number on the list of free legal service providers that Defendants had given her. Many did not answer, and those who did told her that they could not represent her because she was not in the United States.
- 138. On or around November 13, 2019, Hannah made the dangerous journey to the port of entry. When she appeared in immigration court, she told the immigration judge that she was afraid to be in Mexico, and had in fact been assaulted in her apartment. The immigration judge gave her additional time to look for an attorney. Defendants then gave her a second nonrefoulement interview, found that she did not have the requisite fear, and returned her to Mexico under the Protocol's Return Policy with instructions to reappear on December 11, 2019.
- 139. On December 11, 2019, Hannah again made the dangerous journey to the port of entry. At her hearing, the immigration judge gave her additional time to

complete her asylum application, a form in English that she did not understand. Defendants then returned Hannah again to Mexico under the Protocol's Return Policy with instructions to reappear on January 12, 2020.

- 140. After her hearing, Hannah discovered the organization Al Otro Lado, which assists asylum seekers subject to MPP. They invited her to participate in their next asylum application workshop, which was not until after her January 12 hearing. Al Otro Lado gave her a letter to hand to the judge explaining that they would assist her in completing her asylum application, but not until after her hearing.
- 141. On January 12, 2020, Hannah again made the dangerous journey to the port of entry. The immigration judge gave Hannah more time to file her asylum application so that she could get assistance from Al Otro Lado. Defendants then returned Hannah again to Mexico under the Protocol's Return Policy with instructions to reappear in February 2020.
- 142. Although Al Otro Lado was able to assist Hannah in completing her asylum application, they were not able to represent her in her removal proceedings due to the vast numbers of migrants in MPP who need assistance.
- 143. In February 2020, Hannah again made the dangerous journey to the port of entry. At her hearing, she filed her asylum application with the immigration judge. Defendants then returned Hannah again to Mexico under the Protocol's Return Policy with instructions to reappear on March 24, 2020.
- 144. Defendants have rescheduled Hannah's hearing multiple times since March 2020—to April 14, 2020 and May 11, 2020, among other dates. Although Hannah's hearing is currently scheduled for November 20, 2020, Defendants' Hearing Suspension Directive makes clear that Defendants will not conduct her hearing in the foreseeable future.
- 145. By trapping Hannah in Mexico, Defendants have deprived her of access to the resources necessary to meet her basic human needs. She has not been able to find consistent work, and therefore cannot afford to rent an apartment. She currently

lives in a room adjacent to a hair salon in exchange for cleaning and assistance with other tasks. Hannah suffers constant pain from a back injury, which has been exacerbated by the physical nature of the work available to her. She has limited access to medical care to treat her chronic pain.

146. By trapping Hannah in Mexico, Defendants have obstructed her right to access legal representation. Despite diligent efforts, she has not been able to find an attorney to represent her. She did not have any opportunity to communicate with any attorneys at the San Diego immigration court when she was there for hearings. Even if she had an attorney, she knows it would be difficult to communicate with them—she does not have access to a confidential space in which to speak with them and thus cannot speak freely about the basis for her fear of persecution.

147. Without legal assistance, Hannah has faced significant challenges in navigating the U.S. asylum system. As a result, Hannah fears that she will not be able to fully prepare for her asylum hearing, if it ever takes place.

iii) Plaintiffs Benjamin and Jessica Doe

148. The Protocols have trapped Plaintiffs Benjamin and Jessica Doe in the danger zone around the San Ysidro port of entry. On October 7, 2019, after both Benjamin and Jessica expressed a fear of persecution or a desire to seek asylum in the United States, Defendants subjected them, along with their three children, to the Protocols and returned all of them to Mexico pursuant to the Return Policy. Defendants ordered Benjamin and Jessica to present themselves at the San Ysidro port of entry on February 28, 2020 or face the consequence of being ordered deported in their absence and forfeiting certain rights under the U.S. asylum system. Defendants provided them with no resources or support for survival, safety, or general well-being.

149. As asylum-seeking migrants in Mexico, Benjamin and Jessica are required to maintain limited-term humanitarian visas, which require them to reappear at the port of entry for renewal of those documents.

- 150. Because Defendants used the Protocols to trap Benjamin and Jessica in the danger zone around the San Ysidro port of entry, they and their children have been subjected to violence or imminent threats of violence. In July 2020, for instance, a Mexican cartel tried to kidnap their seventeen-year-old son. Since then, Jessica and the children rarely leave the house. Because of the danger they faced, a nongovernmental organization eventually moved their family to different housing, where they continued to stay inside most of the time for safety reasons. That housing was temporary, and the family relocated to other temporary housing.
- 151. As a result of being trapped in a dangerous border zone, Benjamin and Jessica live in constant fear of being subjected to violence and face substantial and imminent risk of serious harm.
- 152. In August 2020, Benjamin and Jessica requested parole into the United States because of the threats they faced from the cartel and their fears of harm. U.S. immigration officers refused to interview them.
- 153. On February 28, 2020, Benjamin and Jessica made the dangerous journey to the port of entry. They appeared in immigration court without representation but told the judge they wanted to find an attorney because they understood that the asylum process in the United States was very complicated. They received a new hearing date of March 31, 2020, and Defendants returned them to Mexico.
- 154. Benjamin and Jessica tried calling all the organizations on a list of free legal service providers that DHS had provided them but received no response. They were eventually able to find an immigration attorney through a friend in the United States.
- 155. Defendants have postponed Benjamin and Jessica's hearing several times since March 2020—to August 17, 2020 and October 15, 2020, among other dates. Although Benjamin and Jessica's hearing is currently scheduled for December 10, 2020, Defendants' Hearing Suspension Directive makes clear that Defendants will not conduct their hearing in the foreseeable future.

156. By trapping Benjamin and Jessica in Mexico, Defendants have deprived them of access to the resources necessary to meet their basic human needs. When they first arrived in Tijuana, the weather was very cold, and they lived in a shelter with no heat. They lacked access to reliable running water for about two months. They have had difficulty finding work and, since their son was targeted by the cartel, Jessica does not leave the house. As a result, they do not make enough money to support their family.

157. By trapping Benjamin and Jessica in Mexico, Defendants have obstructed their right to access their attorney, whom they have never been able to meet in person. They communicate only by phone. They do not have access to a confidential space in which to speak with their and thus cannot readily the basis for their fear of persecution. Because they do not have access to technology that permits transmission of documents, they are having difficulty gathering the evidence they need to support their asylum case, causing them grave concern that their attorney will not be fully prepared to represent them.

iv) Plaintiff Anthony Doe

158. The Protocols have trapped Plaintiff Anthony Doe in the danger zone around the San Ysidro port of entry. On September 19, 2019, after expressing a fear of persecution or a desire to seek asylum in the United States, Defendants subjected Anthony to the Protocols and returned him to Mexico pursuant to the Return Policy. Defendants provided Anthony with a list of pro bono legal service providers, ordered Anthony to present himself at the port of entry on October 8, 2019 or face the consequence of being ordered deported and forfeiting certain rights under the U.S. asylum system. Defendants provided him no resources or support for survival, safety, or general well-being.

159. As an asylum-seeking migrant in Mexico, Anthony is required to maintain a limited-term humanitarian visa, which requires him to reappear at the port of entry for renewal of that document.

160. Because Defendants used the Protocols to trap Anthony in the danger zone around the San Ysidro port of entry, he has faced violence or imminent threats of violence. He has been assaulted and robbed at least three times, and there are frequent shootings near the church where he lives. Every time he leaves the church, Anthony fears for his safety.

- 161. As a result of being trapped in a dangerous border zone, Anthony lives in constant fear of being subjected to violence and faces a substantial and imminent risk of serious harm.
- 162. Each time Anthony is required to present himself at the San Ysidro port of entry, he must leave the church, at times in the dark, early morning hours, and transit through the danger zone, which is controlled by violent cartels.
- 163. On October 8, 2019, Anthony made the dangerous journey to the port of entry at 4:30 a.m. At his hearing, an immigration judge gave him some papers, including an asylum application form, that he could not read or understand, and the same list of free legal service providers that Anthony was previously provided by DHS. Defendants then returned Anthony to Mexico under the Protocol's Return Policy with instructions to reappear on October 29, 2019.
- 164. Following the hearing, Anthony tried to call the attorneys on the list he had received. None of them answered his calls.
- 165. On October 29, 2019, Anthony again made the dangerous journey to the port of entry. At his hearing, he submitted his asylum application, which an English-speaking friend had helped him to complete. The immigration judge accepted the application and then instructed Anthony to find an attorney to assist him. Defendants then returned Anthony to Mexico under the Protocol's Return Policy with instructions to reappear on February 3, 2020.
- 166. On February 3, 2020, Anthony again made the dangerous journey to the port of entry. At his hearing, the immigration judge gave him more time to find an

attorney. Defendants then returned Anthony to Mexico under the Protocol's Return Policy with instructions to reappear on June 1, 2020.

167. At one of his hearings, Anthony told the immigration judge that he was afraid to return to Mexico. After Defendants detained him for a few days, an asylum officer conducted a telephonic nonrefoulement interview, during which he was permitted only to respond to the questions asked. He was subsequently returned to Mexico under the Return Policy.

168. Defendants have postponed Anthony's hearing several times since June 1, 2020, when he again made the dangerous journey to the port of entry but was not permitted to cross. When he returned the next day, Mexican immigration officials told him to present himself on the first day of every month. Although Anthony's hearing is currently scheduled for January 5, 2021, Defendants' Hearing Suspension Directive makes clear that Defendants will not conduct his hearing in the foreseeable future.

169. By trapping Anthony in Mexico, Defendants have deprived him of access to the resources necessary to meet his basic human needs. He has not been able to find consistent work, and therefore does not have enough money to rent an apartment. He receives some food at the church where he lives, but not enough to survive. He fears for his safety outside the church but cannot leave Tijuana because he would be unable to return if his immigration court hearing goes forward.

170. By trapping Anthony in Mexico, Defendants have obstructed his right to access legal representation. Despite diligent efforts, he has not been able to find an attorney to assist him with his asylum case while he is in Mexico. He did not see or have any opportunity to communicate with any attorneys at the San Diego immigration court when he was there for his hearings. Even if he had an attorney, he knows it would be difficult to communicate with them—when he speaks with people in the United States over the phone, it is sometimes almost impossible to understand them because the connection is so poor.

171. Without legal assistance, Anthony has faced significant challenges in navigating the U.S. asylum system. After he filed his asylum application, the government attorney in his immigration case told him it would need to be corrected. He does not know why or what parts of it are incorrect. As a result, Anthony fears that he will not be able to fully prepare for his asylum hearing, if it ever takes place.

v) Plaintiff Nicholas Doe

- 172. The Protocols have trapped Plaintiff Nicholas Doe in the danger zone around the San Ysidro port of entry. On March 6, 2020, after Nicholas expressed a fear of persecution or a desire to seek asylum in the United States, Defendants subjected him to the Protocols and returned him to Mexico pursuant to the Return Policy. Defendants ordered Nicholas to present himself at the San Ysidro port of entry on March 23, 2020 or face the consequences of being ordered deported in his absence and forfeiting certain rights under the U.S. asylum system. Defendants provided him no resources or support for survival, safety, or general well-being.
- 173. As an asylum-seeking migrant in Mexico, Nicholas is required to maintain a limited-term humanitarian visa, which requires him to reappear at the port of entry for renewal of that document.
- 174. Because Defendants used the Protocols to trap Nicholas in the danger zone around the San Ysidro port of entry, he faced violence or imminent threats of violence. While he was living in Tijuana, shootings occurred all around the shelter where he stayed, and bullets often came through the wall. Nicholas has since moved to Rosarito, which is about forty minutes from Tijuana. There, he has been robbed, and the police often stop him, extort him, and threaten to deport him from Mexico.
- 175. As a result of being trapped in a dangerous border zone, Nicholas lives in constant fear of being subjected to violence and faces a substantial and imminent risk of serious harm.
- 176. Because he is afraid to make the dangerous journey to the port of entry during the dark, early morning hours, Nicholas has departed the day before each

scheduled hearing and spent the night on the street outside the port of entry to comply with Defendants' order to appear by 4 am. These journeys to the port of entry require Nicholas to transit through terrain controlled by violent cartels.

177. Defendants have postponed Nicholas's hearing five times since March 2020— to April 2020, May 2020, June 2020, November 2020, and later February 2021. On four occasions, Nicholas made the dangerous journey to the port of entry, only to be returned to Mexico under the Protocol's Return Policy with instructions to appear on a future date. Although Nicholas's hearing is currently scheduled for February 18, 2021, Defendants' Hearing Suspension Directive makes clear that Defendants will not conduct his hearing in the foreseeable future.

178. As a result of being trapped in a dangerous border zone, Nicholas lives in constant fear of being subjected to violence and faces a substantial and imminent risk of serious harm.

179. By trapping Nicholas in Mexico, Defendants have deprived him of access to the resources necessary to meet his basic human needs. When he lived at the shelter in Tijuana, he often lacked even running water. Nicholas has had difficulty finding work and consequently has no steady source of income. He has chronic respiratory issues and is concerned for his health and safety in Mexico.

180. By trapping Nicholas in Mexico, Defendants have obstructed his right to access legal representation. Because the telephone connection from Mexico is often intermittent or unreliable, Nicholas has difficulty contacting and communicating with his attorney, whom he has never been able to meet in person. In addition to the connection issues and difficulty understanding his attorney and being understood over the phone, Nicholas does not feel comfortable discussing his traumatic experiences in Nicaragua over the phone. Because Nicholas has no access to technology that permits the transmission of documents, he cannot provide his attorney with documents that are relevant and important to his case. As a result,

Nicholas fears that his attorney will not be able to meet important deadlines in his case or fully prepare to represent him in immigration court.

vi)

Plaintiff Feliza Doe

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181. The Protocols have trapped Plaintiff Feliza Doe in the danger zone in Mexicali, Baja California, Mexico, forcing her to use the dangerous transit corridor between Mexicali and Tijuana. On November 23, 2019, after Feliza expressed a fear of persecution or a desire to seek asylum in the United States, Defendants subjected her and her children to the Protocols and returned them to Mexico pursuant to the Return Policy. Defendants coerced Feliza into signing papers that she could not read or understand and gave her instructions to reappear in a language she does not speak. Defendants provided her with no resources or support for survival, safety, or general well-being. When Feliza asked U.S. immigration officers to help her find a safe place for her children, they declined.

182. As an asylum-seeking migrant in Mexico, Feliza is required to maintain a limited-term humanitarian visa, which requires her to reappear at the port of entry for renewal of that document.

183. Because Defendants used the Protocols to trap Feliza in the danger zone in Mexicali, she and her children have faced violence or imminent threats of violence. Feliza fears that her daughters will be raped or kidnapped because other children in the shelter where they live have had this experience. Feliza and her daughters rarely go outside for fear of being killed, kidnapped, or extorted. One day, while Feliza was walking back to the shelter from her children's school, a taxi driver ordered her to get into his car, threatened her, and chased her. Feliza no longer takes her children to school unless someone can accompany them on their walk. Although Feliza does not feel safe living so close to the border, she cannot move further away and still present herself at the San Ysidro port of entry if and when Defendants order her to do so.

184. As a result of being trapped in a dangerous border zone, Feliza lives in constant fear of being subjected to violence and faces a substantial and imminent risk of serious harm.

185. Defendants ordered Feliza to present herself at the San Ysidro port of entry in Tijuana on January 31, 2020 or face the consequence of being ordered deported in her absence and forfeiting certain rights under the U.S. asylum system.

186. On January 30, 2020, the day before she was required to appear, Feliza and her daughters made the dangerous journey from Mexicali to Tijuana with a group of other migrants. During her hearing, Feliza, whose principal language is Mam, could not understand the judge or any of the papers that the judge gave her. She wanted to tell the judge about her fear of returning to Mexico, but could not do so because there was no Mam interpreter.

187. After the hearing, Defendants returned Feliza and her daughters to Mexico under the Protocols' Return Policy, with instructions to appear at the San Ysidro port of entry on March 4, 2020.

188. After Feliza returned to Mexicali, another migrant helped her read the papers the judge had given her and explained that they included a list of free legal service providers. She started calling the organizations on the list, but many did not answer her calls, and others told her they could not help. None could speak to her in Mam.

189. On March 3, 2020, Feliza and her daughters again made the dangerous journey to Tijuana to present themselves at the San Ysidro port of entry the next day at 4 a.m. With the help of a telephonic Mam interpreter, Feliza was able to tell the judge that she had tried to call many attorneys but could not find one who was willing to take her case. She also told the judge that she was afraid to return to Mexico. The judge instructed her to tell an immigration officer that she was afraid of returning to Mexico.

190. After Defendants detained Feliza and her daughters for two days, an asylum officer conducted a telephonic nonrefoulement interview. The officer spoke to her in Spanish and did not provide a Mam interpreter. Feliza could not understand everything he said. After the interview, Defendants returned Feliza and her daughters to Mexico, gave her papers in English that she could not read, and ordered her to present herself at the San Ysidro port of entry on April 6, 2020.

- 191. Feliza continued to call the organizations on the list she had been given, trying to find an attorney. Finally, Plaintiff Jewish Family Service agreed to take her case.
- 192. Defendants have postponed Feliza's hearing several times since April. Although Feliza's hearing is currently scheduled for November 10, 2020, Defendants' Hearing Suspension Directive makes clear that Defendants will not conduct her hearing in the foreseeable future.
- 193. By trapping Feliza in Mexico, Defendants have deprived her and her daughters of access to the resources necessary to meet their basic human needs. Feliza does not earn enough money to cover their expenses at the migrant shelter or buy food, medicine, or clothing. Because of COVID-19, they are not allowed to leave the shelter at all.
- 194. By trapping Feliza in Mexico, Defendants have obstructed her right to access legal representation. For the first four months that she was in Mexico, Feliza was unable to reach anyone who could help her with her case. Feliza has never met her legal representative in person and must now communicate only by phone, but the connection is often poor or unreliable. In addition, Feliza lacks a safe and confidential space to speak with her legal representative about the traumatic details of what happened to her in Guatemala. She has had difficulty sending her legal representative many documents relevant to her case, and gathering additional evidence from Guatemala has been virtually impossible. As a result, Feliza fears that her attorney will not be able to fully prepare her for her merits hearing, if it ever takes place.

vii) Plaintiff Jaqueline Doe

195. The Protocols have trapped Plaintiff Jaqueline Doe in the danger zone around the San Ysidro port of entry. Around July 7, 2019, after Jaqueline expressed a fear of persecution or a desire to seek asylum in the United States, Defendants subjected her to the Protocols and returned her to Mexico pursuant to the Return Policy. Defendants ordered Jaqueline to present herself at the San Ysidro port of entry on October 24, 2019 or face the consequences of being ordered deported in her absence and forfeiting certain rights under the U.S. asylum system. Defendants provided her no resources or support for survival, safety, or general well-being.

196. As an asylum-seeking migrant in Mexico, Jaqueline is required to maintain a limited-term humanitarian visa, which requires her to reappear at the port of entry for renewal of that document.

197. Because Defendants used the Protocols to trap Jaqueline in the danger zone around the San Ysidro port of entry, she has faced violence or imminent threats of violence. As a transgender woman living in Tijuana, she has been threatened, verbally abused, and physically assaulted on account of her gender identity. Jaqueline has also received threats to her life through text and audio messages from people she believes to be associated with cartels. On the two occasions when she was robbed, she reported the incidents to the police, who made a report but took no action.

198. As a result of being trapped in a dangerous border zone, Jaqueline lives in constant fear of being subjected to violence and faces a substantial and imminent risk of serious harm.

199. On October 25, 2019, Jaqueline made the dangerous journey to the San Ysidro port of entry. She appeared in immigration court without representation. The immigration judge gave her a list of free legal service organizations and told her to find an attorney to take her case. After her hearing, Defendants returned Jaqueline to Mexico with instructions to appear for her next hearing on December 11, 2019.

200. Despite diligent efforts, including the purchase of a cell phone plan, Jaqueline was unable to find legal representation.

201. On December 11, 2019, Jaqueline again made the dangerous journey to the San Ysidro port of entry. When she explained at her hearing that she had been unable to find representation, the immigration judge gave her another copy of the same list of free legal service providers. Jaqueline told both the immigration judge and U.S. immigration officers that she was afraid to return to Mexico because she had been assaulted in Tijuana, but she did not receive a nonrefoulement interview. After the hearing, Defendants again returned Jaqueline to Mexico under the Protocols' Return Policy, with instructions to appear on February 6, 2020.

202. On February 6, 2020, Jaqueline again made the dangerous journey to the San Ysidro port of entry. However, U.S. immigration officers would not allow her into the port of entry, telling her that her case was "closed."

203. When Jaqueline returned home, she again attempted to contact attorneys on the list she had received to seek assistance with her case.

204. By trapping Jaqueline in Mexico, Defendants have deprived her of access to the resources necessary to meet her basic human needs. Jaqueline has spent multiple nights on the street in Tijuana because she has had nowhere to live. The primary work she has been able to find has been dangerous sex work at a bar. Due to the pandemic, the restaurant where she was working closed for four months, and she was forced to go without food until she found a temporary job doing manual labor. She is sometimes unable to afford the medications necessary for her transition.

205. By trapping Jaqueline in Mexico, Defendants have obstructed her right to access legal representation. Despite diligent efforts, she has not been able to find an attorney to assist her with her asylum case. Even if she had an attorney, she knows it would be difficult to communicate with them because she cannot always afford internet or a cell phone plan.

206. Without legal assistance, Jaqueline has faced significant challenges in navigating the U.S. asylum system. As a result, Jaqueline fears that she will not be able to reopen her case.

C. The Protocols Harm Organizational Plaintiffs

207. Plaintiffs ImmDef and Jewish Family Service are nonprofit legal services organizations that were established to provide legal and other services to detained and non-detained immigrants in California. Before the Protocols were implemented, Organizational Plaintiffs focused on representing and advising detained individuals in custody proceedings; representing, advising and otherwise supporting detained and non-detained individuals seeking asylum and other relief; explaining the legal process to individuals in removal proceedings; conducting factual investigations; researching and articulating potential forms of relief; preparing clients and witnesses to testify; and filling out English-language court forms for non-English speaking clients in a clear and legible manner.

208. As discussed more fully below, the manner in which Defendants have implemented the Protocols frustrates both Organizational Plaintiffs' missions and requires them to expend resources they otherwise would spend on other programs.

1. ImmDef

209. Plaintiff ImmDef is a nonprofit organization committed to creating a public defender system for immigrants facing deportation.

210. Prior to the start of MPP, ImmDef provided limited or full-scope representation in immigration court proceedings and other services to unaccompanied minor children, indigent detained adults, individuals deemed mentally incompetent to represent themselves, and families separated at the border. ImmDef's primary focus was on detained and non-detained individuals in immigration court proceedings in the Greater Los Angeles and Orange County areas (including the Inland Empire), but not generally focused on the San Diego border area.

211. In response to Defendants' implementation of the Protocols in January 2019, ImmDef established its Cross Border Initiative ("CBI"), which focuses on providing direct representation, pro se assistance, and advocacy to individuals subject to MPP. Specifically, ImmDef represents individuals and families subject to MPP in applications for immigration relief and bond requests before the San Diego immigration court, appeals to the Board of Immigration Appeals, nonrefoulement interviews, and parole requests. ImmDef also provides Know Your Rights presentations, conducts asylum clinics, and undertakes advocacy to assist MPP clients whom they do not have capacity to represent. As of October 26, 2020, ImmDef had represented approximately 86 individuals in MPP.

212. To represent individuals subject to the Protocols, ImmDef was required to undertake two new ventures: first, to begin representing individuals in the San Diego immigration court and second, to engage in cross-border travel and communication. Both required new infrastructure, staff, materials, and funding.

213. Before MPP, ImmDef attorneys rarely needed to travel to Mexico to meet with clients. ImmDef also did not represent clients before the San Diego immigration courts because any case pending in San Diego could be easily transferred to the immigration courts in Los Angeles, where ImmDef is based. However, the San Diego immigration courts routinely deny motions for change of venue in MPP cases.

214. From January 2019 until April 2019, ImmDef's Executive Director and several staff frequently traveled back and forth from Los Angeles to Tijuana and Mexicali to consult with individuals subject to the Protocols, to escort them to the San Ysidro port of entry on days they had hearings, and to represent them before the San Diego immigration courts.

215. ImmDef diverted substantial resources from planned projects in Los Angeles, including its Family Unity Project, to support the expansion of MPP-related work. This decision was driven by the urgent needs of MPP families and the relative lack of resources from partner organizations to assist them. As a result, since MPP

started, ImmDef has taken on far fewer cases of families at risk of separation in the Los Angeles area, despite the continued need.

216. When it became clear that ImmDef staff based in Los Angeles could not travel regularly between Los Angeles and Tijuana, ImmDef diverted funding and fundraising resources to establish an office and the necessary infrastructural support in San Diego.

217. By September 2019, ImmDef's Legal Services Director had shifted her focus from adult detained representation in the Greater Los Angeles Area to overseeing the San Diego office, and ImmDef had hired a Managing Attorney, a Supervising Attorney, and a paralegal. By May 2020, ImmDef had hired two staff attorneys and an administrative staff member. Since January 2019, ImmDef has spent approximately \$400,000 on costs associated with representation of MPP clients.

218. The added challenges of representing individuals trapped in Mexico, including the time and expense involved in cross-border travel, safety risks, communication barriers, and the far-reaching needs of most MPP clients, increases the amount of staff time required for each case and decreases the total number of cases each ImmDef attorney representing clients trapped in Mexico can effectively handle.

219. Given the precarious circumstances under which most individuals subject to MPP live, ImmDef works to help them address both their legal and non-legal needs, including housing, food, medical care, and safety. These efforts are essential because MPP respondents cannot otherwise fully engage in discussions about their cases. In this way, representing MPP respondents is different and much more time and resource-intensive than providing representation in removal proceedings to detained and non-detained individuals inside the United States, where their lives are not constantly at risk. With MPP hearings indefinitely suspended, ImmDef attorneys must continue to work with their clients in Mexico to prepare their asylum cases and carefully monitor their well-being.

- 220. Before the COVID-19 pandemic, ImmDef staff traveled regularly to Tijuana and Mexicali to meet with clients despite the time and expense involved. ImmDef staff tried to meet at least three times with clients in Tijuana and at least twice with clients in Mexicali. Each meeting lasted at least a few hours. In some cases, ImmDef staff visiting clients in Mexicali had to stay overnight in Calexico for safety reasons, which further increased the cost of the trip.
- 221. Despite Defendants' stated policy that individuals in MPP should have an hour to speak to their attorneys before a hearing in immigration court, ImmDef staff are often not allowed to enter the courtroom until a few minutes before the start of court hearings. This makes it extremely difficult and sometimes impossible to review sensitive documents, obtain client signatures, or answer last-minute questions in a way that protects attorney-client confidentiality. ImmDef attorneys are similarly unable to consult privately with clients after their hearings. And when ImmDef lawyers have multiple clients scheduled for hearings on the same day, it is impossible to consult with all of them even if the full hour is available.
- 222. Even if ImmDef attorneys had sufficient time to communicate with their clients, no confidential space is available. DHS officers often stand nearby, refusing to move out of hearing distance and preventing confidential communications. Sometimes, ICE officers end attorney-client conversations prematurely, interject during those conversations, or prevent lawyers from giving legal documents to their clients. These practices impede communication, limit what lawyers and clients can and will say to each other, and obstruct ImmDef's representation efforts.
- 223. Defendants have also thwarted ImmDef's efforts to provide legal information to unrepresented individuals in MPP. Although unrepresented individuals sometimes approach ImmDef attorneys in court to seek legal advice or representation, immigration officers prohibit communications with those individuals. This prohibition impedes ImmDef's ability not only to fulfill its mission, but also to identify prospective clients.

224. Due to pandemic-related travel restrictions, in-person meetings and Know

Your Rights presentations for MPP clients are now impossible. By contrast with

cases of detained and non-detained clients in the United States, ImmDef staff cannot

even set up confidential phone appointments with MPP clients but must instead rely

on international phone calls or WhatsApp to communicate. Even if MPP clients can

afford cell phone service or internet access, they may not have access to a confidential

space in Mexico for sensitive communications. Moreover, connections are often

weak or unreliable, and phone communication is generally less effective than in-

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person communication for purposes of building trust with clients.

2. **Jewish Family Service**

225. Plaintiff Jewish Family Service is a nonprofit organization dedicated to providing holistic, culturally competent, trauma-informed, quality legal and other supportive services to immigrants in San Diego and Imperial Counties.

226. Before the implementation of the Protocols, Jewish Family Service provided consultations, limited-scope and full-scope legal representation for both detained and non-detained individuals in immigration court proceedings in the Otay Mesa and San Diego immigration courts, and limited-scope and full-scope legal representation before the Board of Immigration Appeals and the Ninth Circuit Court of Appeals. From January 2018 until MPP started, Jewish Family Service sent a staff member to the Otay Mesa Detention Center for two full days per week to provide free legal consultations, screen potential clients, and meet with existing clients. Jewish Family Service also represented and otherwise assisted non-detained immigrants located in San Diego County and seeking affirmative immigration benefits from USCIS.

227. In response to Defendants' implementation of the Protocols in January 2019, Jewish Family Service shifted its focus to respond to the needs of individuals subject to MPP who had few other legal representation options available. Before this time, Jewish Family Service had rarely engaged in cross-border legal work.

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228. Currently, Jewish Family Service is the only organization on the EOIR free legal services provider list in the San Diego area that consistently provides legal representation to individuals subject to the Protocols and one of only a few organizations in San Diego that serve people subject to MPP.⁴⁴

229. Since January 2019, Jewish Family Service has repurposed significant portions of six staff members' time and hired three new full-time employees to provide legal services to individuals subjected to the Protocols and returned to Mexico under the Return Policy.

230. Given the logistical, technical, and legal complexity of MPP cases, Jewish Family Service cannot recruit, train, and mentor volunteer attorneys to assist with these cases as they had previously done for non-MPP cases. Although Jewish Family Service had made a concerted effort to expand its volunteer attorney program since 2017, they had to suspend this program due to their lack of capacity to supervise and oversee it following the implementation of MPP.

231. In order to assist individuals subject to MPP, Jewish Family Service has been forced to divert resources away from providing representation and other services to noncitizens in the United States, including individuals detained at the Otay Mesa Detention Center and non-detained individuals in the San Diego area. From November 1, 2017 to January 31, 2019, before the implementation of MPP, Jewish Family Service provided or commenced representation under their then-existing funding to about 15 detained individuals and about 46 non-detained individuals. From February 1, 2019 to October 20, 2020, after the implementation of MPP, Jewish Family Service was only able to provide representation under their then-existing funding to 11 detained individuals and 12 non-detained individuals. This reflects about a 74% reduction in non-detained cases and about a 27% reduction in detained cases.

⁴⁴ Plaintiff ImmDef also consistently provides legal representation to individuals subject to the Protocols but is not on the list.

232. As of October 20, 2020, Jewish Family Service had provided either full or limited-scope representation to approximately 96 individuals subject to MPP and over 500 legal consultations. In MPP cases where Jewish Family Service was unable to provide full-scope legal representation, they often represented individuals in parole requests, nonrefoulement interviews, affirmative relief, or advocacy with DHS.

233. Recognizing that many people subject to the Protocols did not have the ability to contact any of the organizations on EOIR's free legal service provider list, Jewish Family Service expended significant resources to establish cross-border infrastructure to receive calls from individuals subject to MPP. This infrastructure includes a hotline accessible via cell phone and WhatsApp for individuals waiting in Tijuana and Mexicali. Jewish Family Service also rearranged its staffing to field calls received through its MPP hotline from Monday through Friday during regular business hours. Before MPP, the staff resources invested in running the MPP hotline would have been dedicated to providing legal services to detained and non-detained individuals in the San Diego area.

234. All individuals that dial Jewish Family Service's MPP hotline receive free legal consultations via internet or phone, "Know Your Rights" information, and information on what to expect in the MPP process. The individuals are also considered for full-scope or limited-scope legal representation.

235. Jewish Family Service has invested at least seventy hours of staff time in producing English and Spanish "Know Your Rights" videos about MPP. These videos provide basic information about the MPP process and the rights of affected individuals. The videos are publicly available on the internet and are shared with each hotline caller before their legal consultation with Jewish Family Service.

236. Communication with individuals in Mexico via internet and cell phone is often difficult due to bad connections, callers' limited minutes, lack of access to private spaces where individuals can speak freely, and security concerns. Limitations on internet and mobile access in Mexico also complicate the sharing of documents,

compromise the quality of documents transmitted, and raise concerns about confidentiality. To facilitate document sharing and minimize the risk of confidentiality breaches, Jewish Family Service has invested additional resources in technology.

237. In September 2019, Jewish Family Service began an ad hoc program at the San Diego immigration court to provide KYR presentations and rapid intake screenings for unrepresented individuals on the MPP docket. Until MPP hearings were suspended in March 2020, Jewish Family Service made a concerted effort to conduct these activities inside the courtrooms while MPP-affected individuals and families waited for their hearings to start. These presentations were independent of the legal communication permitted under the Deprivation of Counsel policy, were not authorized by Defendants, and were not confidential. ICE officers, who provide security at the San Diego immigration court, repeatedly interfered with confidential communication in court.

238. In an effort to address these problems, Jewish Family Service tried repeatedly to formalize the KYR program and arrange a confidential space in the immigration court building to meet with individuals in need of immediate legal assistance. Both EOIR and ICE have denied these requests, severely impeding Jewish Family Service's ability to identify and advise potential MPP clients.

239. Before March 16, 2020, Jewish Family Service expended significant resources for its staff to travel to Tijuana to meet with clients subject to the Protocols. For each MPP case, Jewish Family Service staff members usually made three to five trips to Mexico for legal visits. Staff members sometimes also traveled to Tijuana to accompany their clients to the San Ysidro port of entry on their hearing dates, sometimes as early as 3 a.m., which increased the length of the workday for staff.

240. The circumstances of Jewish Family Service's meetings with clients subject to MPP were far from ideal. Jewish Family Service's staff members did not have consistent access to space in Tijuana where they could meet confidentially with

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clients. In cases where Jewish Family Service conducted meetings in clients' living spaces, some clients expressed fear that they would be targeted by organized crime if people from the United States were seen entering or leaving. These circumstances hindered Jewish Family Service's ability to provide meaningful legal representation.

241. The staff time and additional expenditures required for legal visits with clients subject to MPP, which generally take a full day, have diverted substantial resources from Jewish Family Service's prior work on behalf of clients in the United States. In addition, due to safety concerns in Mexico, Jewish Family Service purchased additional insurance and adopted the practice of assigning two caseworkers to each case. This practice has significantly decreased the total number of clients that Jewish Family Service can represent.

242. Jewish Family Service has rarely had the opportunity to meet with its clients for a full hour before their immigration court hearings due to a variety of factors, including CBP's slow processing at the port of entry, ICE's failure to transport individuals to the immigration court sufficiently in advance of their hearings, and ICE's insistence on escorting individuals who need to use the restroom before allowing legal representatives to enter the courtroom. Moreover, ICE officials previously delayed the entry of Jewish Family Service lawyers into the courtroom by requiring that they show signed notices of representation for the clients with whom they planned to meet. Where ICE did permit pre-hearing consultations, they occurred in a crowded, open courtroom with no assurances of confidentiality. Jewish Family Service has similarly been prevented from consulting confidentially with MPP clients following their hearings.

CLASS ACTION ALLEGATIONS

243. Individual Plaintiffs bring this action pursuant to Federal Rules of Civil Procedure 23(a) and 23(b)(2) on behalf of themselves and all other persons similarly situated. The proposed class is defined as all noncitizens who: (1) expressed or will express a fear of persecution in their home countries or a desire to seek asylum; (2)

were or will be subjected to the Migrant Protection Protocols; and (3) presented, will present, or have been directed to present themselves at the San Ysidro or Calexico ports of entry.

244. The class is so numerous that joinder of all members is impracticable. As of September 2020, over 4300 asylum seekers were awaiting their immigration court hearings in Mexico pursuant to MPP after expressing a fear of persecution in their home countries or a desire to seek asylum in the United States, and after presenting or having been directed to present at the San Ysidro or Calexico port of entry.⁴⁵ Such individuals generally do not have stable living situations in Mexico, also making joinder impracticable.

245. There are questions of law and fact that are common to the class. The class members allege common harms: violation of the right to apply for asylum by virtue of being trapped in Mexico under dangerous conditions in a manner that obstructs access to all the components of the U.S. asylum system; unlawful application of 8 U.S.C. § 1225(b)(2)(C) after the indefinite suspension of MPP hearings pursuant to the Hearing Suspension Directive; obstruction of their access to legal representatives; denial of reasonable safety and basic human needs; and obstruction of their right to hire and consult an attorney and petition the courts. The class members' entitlement to these rights is based on a common core of facts. All proposed class members have expressed or will express a fear of persecution in their home countries or a desire to seek asylum, were or will be subjected to the Migrant Protection Protocols, and have presented, will present, or have been directed to present themselves at the San Ysidro or Calexico ports of entry. All class members raise the same legal claims under the INA, 8 U.S.C. §§ 1158(a)(1), 1158(d)(4), 1225(b)(2)(C), 1229a(b)(4), 1362, the APA, 5 U.S.C. § 706(2)(a), the Fifth

⁴⁵ TRAC, Details on MPP (Remain in Mexico) Deportation Proceedings by Hearing Location and Attendance, Representation, Nationality, Month and Year of NTA, Outcome, and Current Status (Sept. 2020), available at https://bit.ly/31JJXgz (filter set to "Hearing Location" and "Outcome").

Amendment Due Process Clause, and the First Amendment. Their shared common facts will ensure that judicial findings regarding the legality of the challenged practices will be the same for all class members. Should Plaintiffs prevail, all class members will benefit; each of them will be entitled to return to the United States, with appropriate precautionary public health measures, and to pursue their asylum claim from inside the country.

246. Individual Plaintiffs' claims are typical of the claims of the class. Individual Plaintiffs and class members raise common legal claims and are united in their interest and injury. All Individual Plaintiffs, like class members, are asylum seekers whom Defendants unlawfully deprived of the right to apply for asylum by trapping them in Mexico under dangerous conditions in a manner that obstructs their access to legal representatives or legal assistance, reasonable safety, and basic human needs; their ability to gather and present evidence; and their right to consult an attorney and petition the courts. Individual Plaintiffs and class members are thus victims of the same, unlawful course of conduct.

247. Individual Plaintiffs are adequate class representatives. Individual Plaintiffs seek relief on behalf of the class as a whole and have no interest antagonistic to other members of the class. Individual Plaintiffs' mutual goal is to declare Defendants' challenged policies unlawful and to obtain declaratory and injunctive relief that would cure this illegality. Individual Plaintiffs seek a remedy for the same injuries as the class members, and all share an interest in having a meaningful right to apply for asylum. Thus, the interests of the Individual Plaintiffs and of the class members are aligned.

248. Plaintiffs are represented by attorneys from the Southern Poverty Law Center, the National Immigration Project of the National Lawyers Guild, Innovation Law Lab, and Arnold & Porter Kaye Scholer LLP. Counsel have a demonstrated commitment to protecting the rights and interests of noncitizens and, together, have considerable experience in handling complex and class action litigation in the

immigration field. Counsel have represented numerous classes of immigrants and other victims of systematic government misconduct in actions in which they successfully obtained class relief.

249. Defendants have acted or refused to act on grounds that are generally applicable to Individual Plaintiffs and the class. Through their Return Policy, Deprivation of Counsel Policy, and Presentation Requirement, Defendants have denied Individual Plaintiffs and class members a meaningful right to apply for asylum. Defendants' actions violate Individual Plaintiffs' and class members' statutory and constitutional rights. Declaratory and injunctive relief are appropriate remedies. In the absence of a class action, there is substantial risk that individual actions would be brought in different venues, creating a risk of inconsistent injunctions to address Defendants' common conduct.

FIRST CLAIM FOR RELIEF

ADMINISTRATIVE PROCEDURE ACT, 5 U.S.C. § 706(2)(A) VIOLATION OF THE RIGHT TO APPLY FOR

ASYLUM, 8 U.S.C. § 1158(a)(1)

(All Plaintiffs Against All Defendants)

- 250. Plaintiffs reallege and incorporate by reference each and every allegation contained in the preceding paragraphs as if set forth fully herein.
- 251. The APA provides that courts "shall ... hold unlawful and set aside agency action" that is "arbitrary, capricious, an abuse of discretion, . . . otherwise not in accordance with law: . . . [or] in excess of statutory jurisdiction, authority, or limitations, or short of statutory right." 5 U.S.C. § 706(2)(A)-(C).
- 252. The Refugee Act as codified in the INA provides that the U.S. government must provide a uniform method by which an individual can meaningfully apply for asylum under 8 U.S.C. § 1158(a)(1) ("Any alien who is physically present in the United States or who arrives in the United States . . . irrespective of such alien's status, may apply for asylum").

- 253. The Migrant Protection Protocols subvert and violate the right to apply for asylum by trapping applicants in a foreign country under dangerous conditions in a manner that obstructs access to all of the components of the U.S. asylum system.
- 254. The Protocols subvert and violate the right to apply for asylum by irrationally treating asylum seekers at the southern border, including at the San Ysidro port of entry, in a discriminatory and non-uniform way.
- 255. The Protocols thereby violate the Individual Plaintiffs' right to apply for asylum under the INA and are not in accordance with law or in excess of statutory authority under 5 U.S.C. § 706(2)(A).
- 256. By trapping their clients and potential clients in a foreign country, in dangerous conditions and in a manner that obstructs access to all the components of the U.S. asylum system, the Protocols further interfere with the Organizational Plaintiffs' ability to deliver meaningful legal assistance to individuals seeking to apply for asylum, as is required under the INA. Defendants failed to adequately consider that fact when they implemented the Protocols.
- 257. By implementing the Protocols, Defendants have acted in a manner that is arbitrary and capricious, not in accordance with law, and in excess of their statutorily prescribed authority in violation of § 706(2) of the APA. And by implementing the Protocols, Defendants have frustrated the Organizational Plaintiffs' core missions, impaired their efforts, and forced them to divert substantial resources away from existing programs.
- 258. The Protocols are final agency actions that are reviewable under 5 U.S.C. §§ 702 and 706.
- 259. Defendants' violation of the APA causes ongoing harm to the Individual Plaintiffs and the Organizational Plaintiffs.
- 260. Plaintiffs do not have an adequate alternative remedy at law and therefore seek immediate review under the APA and injunctive relief.

SECOND CLAIM FOR RELIEF

ADMINISTRATIVE PROCEDURE ACT, 5 U.S.C. § 706(2)(A)

VIOLATION OF 8 U.S.C. § 1225(b)(2)(C)

(Individual Plaintiffs Against All Defendants)

- 261. Plaintiffs reallege and incorporate by reference each and every allegation contained in the preceding paragraphs as if set forth fully herein.
- 262. The APA provides that courts "shall . . . hold unlawful and set aside agency action" that is "arbitrary, capricious, an abuse of discretion, or otherwise not in accordance with law; . . . [or] in excess of statutory jurisdiction, authority, or limitations, or short of statutory right." 5 U.S.C. § 706(2)(A)-(C).
- 263. An agency action is arbitrary and capricious where the agency "relied on factors which Congress has not intended it to consider" or "entirely failed to consider an important aspect of the problem." *Motor Vehicle Mfrs. Ass'n v. State Farm Mut. Auto. Ins. Co.*, 463 U.S. 29, 43 (1983). Defendants' decision to continue implementing the Return Policy in the wake of the Hearing Suspension Directive constitutes a final agency action that is reviewable under 5 U.S.C. §§ 702 and 706.
- 264. The INA permits the return to a "foreign territory contiguous to the United States" of certain noncitizens who are "arriving on land" from that territory, but only "pending a proceeding under [8 U.S.C. § 1229a]." 8 U.S.C. § 1225(b)(2)(C). A person subject to § 1225(b)(2)(C) may be kept in a contiguous country only "while awaiting a removal hearing." 8 C.F.R. § 235.3(d).
- 265. Since March 23, 2020, Defendants have repeatedly postponed Individual Plaintiffs' removal proceedings, ostensibly due to COVID-19. Rather than suspend the Return Policy, Defendants have forced Individual Plaintiffs to remain in Mexico.
- 266. By implementing the Hearing Suspension Directive on July 17, 2020, Defendants canceled Individual Plaintiffs' hearings. The Hearing Suspension Directive states that Individual Plaintiffs' hearings will resume only after certain

"threshold criteria" have been met. Defendants' "threshold criteria" are unattainable within the foreseeable future.

- 267. Defendants' Hearing Suspension Directive effectively suspends indefinitely Individual Plaintiffs' removal proceedings.
- 268. Defendants' decision to implement the Return Policy following their adoption of the Hearing Suspension Directive is not in accordance with law or is in excess of Defendants' statutory authority because Individual Plaintiffs' proceedings are no longer "pending" but instead are indefinitely suspended. Individual Plaintiffs are no longer "awaiting" their removal hearings.
- 269. Defendants' decision to implement the Return Policy following their adoption of the Hearing Suspension Directive is also arbitrary and capricious because Defendants failed to consider important aspects of the problem. In particular, Defendants have failed to consider Individual Plaintiffs' inability to meaningfully access legal representatives for the purpose of applying for asylum, as well as the consequences of requiring asylum seekers to languish indefinitely in life-threatening conditions in Mexico.
- 270. Defendants' decision to implement the Return Policy following their adoption of the Hearing Suspension Directive on July 17, 2020, is a final agency action that is reviewable under 5 U.S.C. §§ 702 and 706.
- 271. Defendants' violation of the APA causes ongoing harm to the Individual Plaintiffs.
- 272. Plaintiffs, who have no adequate alternative remedy at law, seek immediate review under the APA and injunctive relief.

THIRD CLAIM FOR RELIEF

ADMINISTRATIVE PROCEDURE ACT, § 706(2)(A)

ACCESS TO COUNSEL FOR INDIVIDUAL PLAINTIFFS

(Individual Plaintiffs Against All Defendants)

- 273. Plaintiffs reallege and incorporate by reference each and every allegation contained in the preceding paragraphs as if set forth fully herein.
- 274. The APA provides that courts "shall . . . hold unlawful and set aside agency action that is "arbitrary and capricious, an abuse of discretion, or otherwise not in accordance with law." 5 U.S.C. § 706(2)(A)."
- 275. An agency action is arbitrary and capricious where the agency "entirely failed to consider an important aspect of the problem." *Motor Vehicle Mfrs. Ass'n*, 463 U.S. at 43.
- 276. Defendants' Return Policy and Deprivation of Counsel Policy are arbitrary and capricious or an abuse of discretion because, in adopting the policies, Defendants failed to consider the obstacles that individuals placed into MPP would face in communicating with and meaningfully accessing legal representatives in the United States; the obstacles that individuals placed into MPP would face in accessing food, shelter, health care, and other basic needs; and the effect those obstacles would have in exacerbating such individuals' inability to meaningfully access legal representatives.
- 277. Defendants' Return Policy and Deprivation of Counsel Policy are not in accordance with law because the INA provides noncitizens who are seeking asylum with a right to counsel. *See* 8 U.S.C. §§ 1158(d)(4), 1229a(b)(4)(A), 1362.
- 278. Defendants' Return Policy and Deprivation of Counsel Policy impose systemic obstacles to Individual Plaintiffs' ability to access legal representatives, the cumulative effect of which is tantamount to a denial of counsel. *See* 8 U.S.C. §§ 1158, 1229a(b)(4)(A), 1362.

279. Defendants' Return Policy and Deprivation of Counsel Policy are thus not in accordance with law or are arbitrary and capricious.

280. Defendants' Return Policy and Deprivation of Counsel Policy constitute final agency actions that are reviewable under 5 U.S.C. §§ 702 and 706. Defendants' violation of the APA causes ongoing and imminent harm to the Individual Plaintiffs.

281. Individual Plaintiffs have no adequate alternative remedy at law and therefore seek immediate review under the APA and injunctive relief.

FOURTH CLAIM FOR RELIEF

ADMINISTRATIVE PROCEDURE ACT § 706(2)(A)

VIOLATION OF 8 U.S.C. §§ 1158, 1229a(b)(4), 1362

(Organizational Plaintiffs Against All Defendants)

282. Plaintiffs reallege and incorporate by reference each and every allegation contained in the preceding paragraphs as if set forth fully herein.

283. The APA provides that courts "shall . . . hold unlawful and set aside agency action" that is "arbitrary and capricious, an abuse of discretion, . . . otherwise not in accordance with law . . . [or] in excess of statutory jurisdiction, authority, or limitations, or short of statutory right." 5 U.S.C. § 706(2)(A)-(C).

284. Defendants' Return Policy and Deprivation of Counsel Policy are arbitrary and capricious because, in adopting these policies, Defendants failed to consider the obstacles that Organizational Plaintiffs would face in safely meeting and meaningfully communicating with clients and potential clients who are placed into MPP. Defendants' Return Policy and Deprivation of Counsel Policy are not in accordance with law or are in excess of Defendants' statutory authority because they interfere with the Organizational Plaintiffs' ability to deliver meaningful pro bono legal assistance, as is required under the INA, to individual clients and potential clients who are placed into MPP.

285. By implementing the Return Policy and the Deprivation of Counsel Policy, Defendants have acted in a manner that is not in accordance with law and is

in excess of their statutorily prescribed authority in violation of § 706(2) of the APA. And by implementing the Return Policy and the Deprivation of Counsel Policy, Defendants have frustrated the Organizational Plaintiffs' core missions, impaired their efforts, and forced them to divert substantial resources away from existing programs.

286. Defendants' Return Policy and Deprivation of Counsel Policy constitute final agency actions that are reviewable under 5 U.S.C. §§ 702 and 706. Defendants' violation of the APA causes ongoing and imminent harm to the Organizational Plaintiffs.

287. Organizational Plaintiffs have no adequate alternative remedy at law and therefore seek immediate review under the APA and injunctive relief.

FIFTH CLAIM FOR RELIEF

VIOLATION OF FIFTH AMENDMENT DUE PROCESS CLAUSE RIGHT TO FULL AND FAIR HEARING

(Individual Plaintiffs Against All Defendants)

288. Plaintiffs reallege and incorporate by reference each and every allegation contained in the preceding paragraphs as if set forth fully herein.

289. The Due Process Clause of the Fifth Amendment guarantees noncitizens the right to a full and fair hearing in their removal cases. *See, e.g., Colmenar v. INS*, 210 F.3d 967, 971 (9th Cir. 2000).

290. The Due Process Clause also guarantees noncitizens the right to effective assistance of counsel in their removal proceedings at no cost to the Government. *Ray v. Gonzales*, 439 F.3d 582, 587 (9th Cir. 2006) (stating that "this Circuit has long recognized that an alien's due process right to obtain counsel in immigration matters also includes a right to *competent representation* . . . due process requires more than the formal *availability* of counsel") (emphasis in original); *Biwot v. Gonzales*, 403 F.3d 1094, 1098 (9th Cir. 2005) ("The right to counsel in immigration proceedings is rooted in the Due Process Clause . . ."); *Orantes-Hernandez v. Thornburgh*, 919 F.2d

549, 554 (9th Cir. 1990) (stating that noncitizens' "fundamental" right to counsel "must be respected in substance as well as in name").

- 291. Defendants' Return Policy and Deprivation of Counsel Policy impose systemic obstacles to Individual Plaintiffs' Fifth Amendment rights by obstructing their meaningful access to legal representatives.
- 292. Defendants' Return Policy and Deprivation of Counsel Policy also impose systemic obstacles to Individual Plaintiffs' Fifth Amendment rights by obstructing their ability to collect evidence and communicate with potential witnesses and experts, as necessary to meaningfully prepare and present their claims for relief.
- 293. Defendants' violation of the Due Process Clause causes ongoing and imminent harm to the Individual Plaintiffs.

SIXTH CLAIM FOR RELIEF

VIOLATION OF THE FIRST AMENDMENT

(Individual Plaintiffs Against All Defendants)

- 294. Plaintiffs reallege and incorporate by reference each and every allegation contained in the preceding paragraphs as if set forth fully herein.
- 295. Defendants' Return Policy and Deprivation of Counsel Policy and their implementation interfere with and obstruct Individual Plaintiffs' First Amendment rights to hire and consult an attorney and petition the courts. "[T]he 'right to hire and consult an attorney is protected by the First Amendment's guarantee of freedom of speech, association and petition." *Mothershed v. Justices of the Supreme Court*, 410 F.3d 602, 611 (9th Cir. 2005), *as amended on denial of reh'g* (9th Cir. July 21, 2005) (quoting *Denius v. Dunlap*, 209 F.3d 944, 953 (7th Cir. 2000)). The First Amendment protects the efforts of individuals to seek the assistance of attorneys and petition the courts, including with respect to immigration proceedings.
- 296. Defendants' Return Policy and Deprivation of Counsel Policy and their implementation restrict the time, place, and manner in which the Individual Plaintiffs may exercise their First Amendment rights to hire and consult an attorney and petition

the courts. The Return Policy and its implementation force individuals subject to it, including Individual Plaintiffs, to return to Mexico and prevents them from entering the United States except under limited circumstances. The Deprivation of Counsel Policy and its implementation restrict communication with legal service providers while Individual Plaintiffs are in the United States, with the result that nearly all meaningful legal communication must occur while they are in Mexico.

297. Forced to return to Mexico, Individual Plaintiffs cannot communicate effectively with attorneys in the United States. Due to health, safety, and resource constraints, Individual Plaintiffs cannot meet in person with U.S.-based attorneys. Communication by telephone or internet requires substantial time and funds and is unreliable at best.

298. Defendants' Deprivation of Counsel Policy and Return Policy and their implementation necessitate that nearly all legal communication occur while Individual Plaintiffs are in Mexico, where meaningful legal communication is functionally impossible or possible only at great expense and/or substantial risk. Represented Individual Plaintiffs are left with, at most, a single hour before court appearances, which often is not available in practice and, in any case, is insufficient to obtain comprehensive advice regarding the legal issues surrounding their asylum claims. Pro se Individual Plaintiffs are denied even that single hour to seek the advice of counsel. Individual Plaintiffs lack viable meaningful alternative channels, let alone ample alternative channels, for seeking the assistance of counsel and petitioning the courts.

299. Defendants' policies therefore constitute unreasonable restrictions on the Individual Plaintiffs' constitutionally protected right to seek the assistance of attorneys and petition the courts and are unconstitutional.

300. Individual Plaintiffs have suffered and will imminently suffer irreparable injury as a result of Defendants' violation of their constitutional right to hire and

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consult an attorney and petition the courts and are entitled to declaratory and injunctive relief to avoid any further injury.

SEVENTH CLAIM FOR RELIEF

VIOLATION OF FIRST AMENDMENT RIGHTS TO ADVISE POTENTIAL AND EXISTING CLIENTS

(Organizational Plaintiffs Against All Defendants)

- 301. Plaintiffs reallege and incorporate by reference each and every allegation contained in the preceding paragraphs as if set forth fully herein.
- 302. Defendants' Return Policy and Deprivation of Counsel Policy and their implementation interfere with and obstruct Organizational Plaintiffs' First Amendment rights to advise potential and existing clients.
- 303. The First Amendment protects legal services providers from government interference when they are "advocating lawful means of vindicating legal rights." *NAACP v. Button*, 371 U.S. 415, 437 (1963). Pro bono legal assistance to immigrants in removal proceedings falls within this zone of protection. *Nw. Immigrant Rights Project v. Sessions*, No. C17-716, 2017 WL 3189032 (W.D. Wash. July 27, 2017).
- 304. The protection afforded by the First Amendment extends to advising potential clients of their rights. *See*, *e.g.*, *In re Primus*, 436 U.S. 412, 431-32. (1978); *Nw. Immigrant Rights Project*, 2017 WL 3189032, at *2–3.
- 305. The protection afforded by the First Amendment also includes providing legal assistance to existing clients. *See*, *e.g.*, *Legal Services Corp. v. Velazquez*, 531 U.S. 533 (2001); *In re Primus*, 436 U.S. 412; *NAACP v. Button*, 371 U.S. 415; *Torres v. DHS*, 411 F. Supp. 3d 1036 (C.D. Cal. 2019).
- 306. By advising, assisting, and consulting with potential and existing clients, attorneys disseminate important legal information, and the "creation and dissemination of information are speech within the meaning of the First Amendment." *Sorrell v. IMS Health Inc.*, 564 U.S. 552, 570 (2011).

307. Defendants' Return Policy and Deprivation of Counsel Policy and their implementation restrict the viewpoints that Organizational Plaintiffs may express and/or unreasonably restrict the time, place, and manner in which Organizational Plaintiffs may exercise their First Amendment rights to advise potential and existing clients. The Return Policy forces all potential and existing clients into Mexico and prevents them from entering the United States except under limited circumstances. The Deprivation of Counsel policy and its implementation restrict and regulate the viewpoints and/or content of legal communication between Organizational Plaintiffs and all potential or existing clients while they are allowed in the United States.

308. Organizational Plaintiffs cannot meaningfully communicate with potential and existing clients while those clients are in Mexico. Forced to return to Mexico, Organizational Plaintiffs' potential and existing clients lack the resources and conditions necessary for face-to-face meetings and communication through other less effective channels. Due to health, safety and resource concerns, Organizational Plaintiffs are unable to undertake the international travel that would be required for in-person meetings. Communication by telephone or other means with potential or existing clients in Mexico requires substantial time and funds and is unreliable at best. Moreover, Organizational Plaintiffs' attorneys—who are licensed to practice law in the United States—must abide by the geographic restrictions of their bar licenses.

309. Defendants' Deprivation of Counsel Policy and Return Policy and their implementation force nearly all legal communication to occur while the Organizational Plaintiffs' potential and existing clients are in Mexico, where Organizational Plaintiffs are unable to meaningfully communicate with them or are able to do so only at great expense or at substantial risk.

310. For their existing clients, Organizational Plaintiffs are left, at most, with a single hour before court appearances, which often is not available in practice and, in any case, is insufficient to provide comprehensive advice regarding the legal issues

surrounding their asylum claims. At the very least, Organizational Plaintiffs lack viable alternative channels to advise their existing clients.

- 311. Defendants' policies and their implementation therefore constitute unreasonable restrictions on the Organizational Plaintiffs' constitutionally protected rights to advise their existing clients and are unconstitutional.
- 312. Defendants' policies and their implementation limit the time available for legal communication in the United States to communication with already represented individuals; Defendants' policies forbid legal communication with unrepresented potential clients.
- 313. Defendants' policies and their implementation thus prevent Organizational Plaintiffs from exercising their First Amendment rights to communicate with potential clients and advise them of their rights.
- 314. Defendants' policies and their implementation also prevent Organizational Plaintiffs from advising potential clients regarding Organizational Plaintiffs' viewpoints regarding the rights of individuals subject to MPP.
- 315. Therefore, Defendants' policies and their implementation constitute impermissible content-based and/or viewpoint-based restrictions on Organizational Plaintiffs' First Amendment rights.
- 316. In the alternative, Defendants' policies and their implementation constitute unreasonable restrictions on the Organizational Plaintiffs' constitutionally protected right to solicit and advise potential clients. At the very least, Organizational Plaintiffs lack viable alternative channels to exercise their First Amendment rights to solicit and advise potential clients.
- 317. Under either theory, Defendants' policies and their implementation violate Organizational Plaintiffs' First Amendment rights to solicit and advise potential clients and are unconstitutional.
- 318. Organizational Plaintiffs have suffered and will imminently suffer irreparable injury as a result of Defendants' violation of Organizational Plaintiffs'

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constitutional rights to advise potential and existing clients and are entitled to declaratory and injunctive relief to avoid any further injury.

EIGHTH CLAIM FOR RELIEF

VIOLATION OF FIFTH AMENDMENT DUE PROCESS CLAUSE

State-Created Danger

(Individual Plaintiffs Against All Defendants)

- 319. Plaintiffs reallege and incorporate by reference each and every allegation contained in the preceding paragraphs as if set forth fully herein.
- 320. The Fifth Amendment to the U.S. Constitution protects an individual's liberty interest in bodily security. The federal government violates this substantive due process right when it affirmatively places an individual in a position of danger, creating or increasing the potential for harm. Kennedy v. City of Ridgefield, 439 F.3d 1055, 1061 (9th Cir. 2006).
- 321. The right to reasonable safety under the Due Process Clause applies to noncitizens. See Wang v. Reno, 81 F.3d 808, 817-18 (9th Cir. 1996).
- 322. Defendants have engaged in affirmative conduct that they knew or should have known places Individual Plaintiffs in danger that they otherwise would not have faced. Defendants knew or should have known that the Return Policy and Presentation Requirement exposes asylum seekers to obvious and substantial risks of harm through extortion, assault, kidnapping, sexual violence, and other crimes as they are forced to wait in or transit through Tijuana and Mexicali. Defendants knew or should have known that the Return Policy and Presentation Requirement leaves asylum seekers unable to meet their basic human needs, including adequate housing, food, clean water, and medical care, while in Mexico.
- 323. Under the Return Policy and Presentation Requirement, Defendants have forced each of the Individual Plaintiffs to remain in, and/or repeatedly transit through, Tijuana and/or Mexicali despite Defendants' knowledge of the dangers that

Individual Plaintiffs have faced and the continuing serious and obvious risk of extortion, assault, kidnapping, sexual violence and other crimes.

- 324. Despite these known or obvious dangers, Defendants have continued to act with deliberate indifference toward Plaintiffs' bodily security.
- 325. For these reasons, Defendants have violated Individual Plaintiffs' due process rights both by implementing the Return Policy and Presentation Requirement, by subjecting and continuing to subject Individual Plaintiffs to the Return Policy and Presentation Requirement, and additionally by failing to provide for their reasonable safety and basic human needs while in Mexico.

NINTH CLAIM FOR RELIEF

VIOLATION OF FIFTH AMENDMENT DUE PROCESS CLAUSE

Special Relationship

(Individual Plaintiffs Against All Defendants)

- 326. Plaintiffs reallege and incorporate by reference each and every allegation contained in the preceding paragraphs as if set forth fully herein.
- 327. Under the Fifth Amendment to the U.S. Constitution, Defendants have an obligation to provide for the reasonable safety and basic human needs of those with whom it has created a "special relationship." *DeShaney v. Winnebago Cnty. Dep't of Soc. Servs.*, 489 U.S. 189, 199-200 (1989). When the government "so restrains an individual's liberty that it renders him unable to care for himself," it assumes responsibility for their safety and well-being. *Id*.
- 328. Defendants have created a "special relationship" with Individual Plaintiffs by discretionarily subjecting them to the Protocols.
- 329. While inside the United States, Individual Plaintiffs were in Defendants' actual physical custody before being returned to Mexico pursuant to Defendants' Return Policy. Individual Plaintiffs will again be placed in Defendants' actual physical custody upon arrival at a Port of Entry, under the Presentation Requirement, if and when their immigration hearings are rescheduled.

330. Individual Plaintiffs remain in the actual or constructive custody of Defendants while in Mexico. The Return Policy and Presentation Requirement trap individuals in dangerous zones and transit corridors in Mexico in order to access the asylum system. By trapping people in these areas, Defendants have deprived them of access to survival mechanisms and reasonable safety.

- 331. By trapping Individual Plaintiffs in the danger zones of Tijuana and Mexicali, and by forcing them to use dangerous transit corridors, where Plaintiffs risk extortion, assault, kidnapping, sexual violence, and other crimes and are unable to meet their basic human needs, Defendants have inflicted, and will continue to inflict, upon Individual Plaintiffs extraordinary harm that they would not have otherwise faced.
- 332. By trapping Individual Plaintiffs in the danger zones of Tijuana and Mexicali, and by forcing them to use dangerous transit corridors in those areas, Defendants have also inflicted, and will continue to inflict, harm by depriving Plaintiffs of access to basic human needs, including adequate housing, food, clean water, and medical care. During Individual Plaintiffs' actual and constructive confinement, Defendants have failed to protect Individual Plaintiffs from harm while in Mexico and failed to provide for their basic needs.
- 333. For these reasons, Defendants have violated Individual Plaintiffs' due process rights by implementing the Return Policy and Presentation Requirement, by subjecting and continuing to subject Individual Plaintiffs to the Return Policy and Presentation Requirement, and additionally by failing to provide for their reasonable safety and basic human needs while in Mexico.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs request that this Court:

a) Certify a class of all noncitizens who have expressed or will express a fear of persecution or a desire to seek asylum; were or will be subjected to the Migrant

Protection Protocols; and presented, will present, or have been directed to present at the San Ysidro or Calexico port of entry.

- b) Name Nicholas Doe, Jessica Doe, Benjamin Doe, Daniel Doe, Feliza Doe, Anthony Doe, Hannah Doe, and Jaqueline Doe as representatives of the class, and appoint Plaintiffs' counsel as class counsel;
- c) Declare that the Protocols as a whole, the Return Policy and the Deprivation of Counsel Policy, individually and collectively, violate federal statutes and the U.S. Constitution;
- d) Enjoin Defendants, their subordinates, agents, employees, and all others acting in concert with them from subjecting Plaintiffs and class members to the Return Policy and the Deprivation of Counsel Policy, and issue an injunction sufficient to remedy the violations of the rights of both the Individual and Organizational Plaintiffs and class members, including ordering Defendants to set aside the Return Policy;
- e) Allow each of the Individual Plaintiffs and class members to return to the United States, with appropriate precautionary public health measures, and to pursue their asylum claims from inside the country;
- f) Pending the release of individuals into the United States, order Defendants to provide an adequate facility in the United States for legal visitation with no less than 20 confidential meeting spaces (adequate under all appropriate precautionary public health measures), accessible by legal representatives, interpreters and individuals subjected to MPP for no less than seven days a week, including holidays, for no less than eight hours a day per day on regular business days and a minimum of four hours per day on weekends and holidays. Such meeting spaces shall provide access to an international telephone line, third-party interpretation, and videoconferencing;
- g) Order Defendants to permit Organizational Plaintiffs and others similarly situated to provide legal services presentations to groups of individuals subjected to

the Protocols, including members of the class, for the purpose of informing them of U.S. immigration law and procedures; Order Defendants to provide food, shelter, medical care, and other appropriate relief to Individual Plaintiffs and members of the class in order to address their basic human needs while in Mexico; Award Plaintiffs all costs incurred in maintaining this action, including i) reasonable attorneys' fees under the Equal Access to Justice Act, as amended, 5 U.S.C. § 504 and 28 U.S.C. § 2412, and on any other basis justified by law; and Grant such further relief as this Court deems just and proper. <u>i</u>) Dated: October 28, 2020 ARNOLD & PORTER KAYE SCHOLER LLP By: /s/ Angel Tang Nakamura Attorneys for Plaintiffs